



VM Explorer

Software Version: 7.1

Support Matrix

Document Release Date: Jun 2018
Software Release Date: Jun 2018

Legal notices

Warranty

The only warranties for products and services of Micro Focus and its affiliates and licensors (“Micro Focus”) are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Restricted rights legend

Confidential computer software. Except as specifically indicated otherwise, a valid license from Micro Focus is required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright notice

© Copyright 2009-2018 Micro Focus or one of its affiliates

Trademark notices

Adobe® and Acrobat® are trademarks of Adobe Systems Incorporated.

AMD, the AMD Arrow symbol and ATI are trademarks of Advanced Micro Devices, Inc.

Citrix® and XenDesktop® are registered trademarks of Citrix Systems, Inc. and/or one more of its subsidiaries, and may be registered in the United States Patent and Trademark Office and in other countries.

Google™ and Google Maps™ are trademarks of Google Inc.

Intel®, Itanium®, Pentium®, and Intel® Xeon® are trademarks of Intel Corporation in the U.S. and other countries.

iPad® and iPhone® are trademarks of Apple Inc.

Java is a registered trademark of Oracle and/or its affiliates.

Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries.

Microsoft®, Windows®, Lync®, Windows NT®, Windows® XP, Windows Vista® and Windows Server® are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

NVIDIA® is a trademark and/or registered trademark of NVIDIA Corporation in the U.S. and other countries.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates.

Red Hat® is a registered trademark of Red Hat, Inc. in the United States and other countries.

SAP® is the trademark or registered trademark of SAP SE in Germany and in several other countries.

UNIX® is a registered trademark of The Open Group.

Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To verify you are using the most recent edition of a document, go to <https://softwaresupport.softwaregrp.com/group/softwaresupport/search-result?doctype=manuals?keyword=>.

This site requires that you register for a Passport and sign in. To register for a Passport ID, go to <https://cf.passport.softwaregrp.com/hppcf/login.do>.

Or click the **Register** link at the top of the Software Support page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your sales representative for details.

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To verify you are using the most recent edition of a document, go to <https://softwaresupport.softwaregrp.com/group/softwaresupport/search-result?doctype=online help>.

This site requires that you register for a Passport and sign in. To register for a Passport ID, go to <https://cf.passport.softwaregrp.com/hppcf/login.do>.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your sales representative for details.

For information and details about the products, services, and support that offers, contact your Client Director.

Support

Visit the Software Support Online web site at <https://softwaresupport.softwaregrp.com/>.

This web site provides contact information and details about the products, services, and support that offers.

online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Manage software licenses
- Download new versions of software or software patches
- Access product documentation
- Manage support contracts
- Look up support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require you to register as a Passport user and sign in. Many also require a support contract.

To register for a Passport ID, go to <https://cf.passport.softwaregrp.com/hppcf/login.do>.

Visit the Software Support Online web site at <https://softwaresupport.softwaregrp.com/>.

This web site provides contact information and details about the products, services, and support that offers.

online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Manage software licenses
- Download software
- Access product documentation

- Manage support contracts
- Look up support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require you to register as a Passport user and sign in. Many also require a support contract.

To register for a Passport ID, go to <https://softwaresupport.softwaregrp.com/>.

To check for recent updates or to verify that you are using the most recent edition of a document, contact your Client Director.

VM Explorer Requirements

This section provides information about the software and hardware prerequisites for installing and running VM Explorer.

Software prerequisites

The following categories of software prerequisites are required for the computer or Virtual Machine where you want to run VM Explorer:

Software Prerequisites		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
Browsers	Mozilla Firefox	√	√	√	√	√	√	√
	Google Chrome	√	√	√	√	√	√	√
	Microsoft Edge	√	√	√	√	√	√	√
	Opera	√	√	√	√	√	√	√
	Internet Explorer 11	√	√	√	√	√	√	√
	Internet Explorer 10							
	Internet Explorer 9							
	Internet Explorer 8							
Windows operating system	Windows Server 2016	√	√	√	√	√	√	√
	Windows Server 2012 R2	√	√	√	√	√	√	√
	Windows Server 2012	√	√	√	√	√	√	√
	Windows Server 2008 R2	√	√	√	√	√	√	√

Software Prerequisites		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
.NET Framework	4.6.2 or later	√	√	√	√	√	√	√
	4.0 or later (not 4.6.2)							

Hardware prerequisites

In order to install and run VM Explorer 7.1, your local computer needs to meet the following hardware requirements:

- CPU 2 GHz x64 or higher
- 8 GB RAM
- 1 GB free disk space for installation
- 100 MB/s or higher network connection

Hypervisors

You need one of the following hypervisors in order to create and perform operations with Virtual Machines using VM Explorer (all hypervisors function as storage target environments as well):

Hypervisors		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
ESX/ESXi	VMware ESXi 7.0							√
	VMware ESXi 6.7							√
	VMware ESXi 6.5	√	√	√	√	√	√	√
	VMware ESXi 6.0	√	√	√	√	√	√	√
	VMware ESXi 5.5	√	√	√	√	√	√	√
	VMware ESXi 5.1	√	√	√	√			
	VMware ESXi 5.0	√	√	√	√			
	VMware ESX/ESXi 4.1	√	√	√	√			
	VMware ESX/ESXi 4.0	√	√	√	√			
	VMware ESXi Free 6.5	√	√	√	√	√	√	√
VMware ESXi Free 6.0	√	√	√	√	√	√	√	

Hypervisors		VM Explorer					7.0	7.1
		6.3	6.4	6.5	6.6	6.7		
vCenter	7.0							√
	6.7							√
	6.5	√	√	√	√	√	√	√
	6.0	√	√	√	√	√	√	√
	5.5	√	√	√	√	√	√	√
	5.1	√	√	√	√			
	5.0	√	√	√	√			
Microsoft Hyper-V	Hyper-V Server 2019	√	√	√	√	√	√	√
	Hyper-V Server 2016	√	√	√	√	√	√	√
	Hyper-V Server 2012 R2	√	√	√	√	√	√	√
	Hyper-V Server 2012	√	√	√	√	√	√	√
	Hyper-V Server 2008 R2 (SP1)	√	√	√	√	√	√	√

NOTE:

All Hyper-V versions require .NET Framework 4.6.2. Also, the free editions of ESXi 4.0/4.1/5.0/5.1 and 5.5 are not supported for VM Explorer.

The support of Hyper-V 2019 is available only with the 7.1.3 patch.

Storage target environments

You can perform backups and restores with VM Explorer using the following storage targets:

Storage Targets			VM Explorer						
			6.3	6.4	6.5	6.6	6.7	7.0	7.1
Linux (server operating system*)	OpenBSD	6.1					√	√	√
		6.0.x		√	√	√	√	√	√
	FreeBSD	11.x		√	√	√	√	√	√
	Ubuntu	16.04.x, 17	√	√	√	√	√	√	√
	CentOS	7.x	√	√	√	√	√	√	√
	openSUSE	42.2.x	√	√	√	√	√	√	√
	Debian	8.x, 9	√	√	√	√	√	√	√
	Fedora	25.x, 26	√	√	√	√	√	√	√
Tape libraries** / autoloaders	HPE StoreEver 1 / 8 G2 Tape Autoloader		√	√	√	√	√	√	√
	HPE StoreEver MSL2024		√	√	√	√	√	√	√
	HPE StoreEver MSL4048		√	√	√	√	√	√	√
	HPE StoreEver MSL6480		√	√	√	√	√	√	√
	HPE StoreEver MSL8096		√	√	√	√	√	√	√
	HPE StoreOnce VTL		√	√	√	√	√	√	√
	Dell PowerVault 124T		√	√	√	√	√	√	√
Storage systems	HPE 3PAR StoreServ, OS Version 3.1.3						√	√	√
	HPE 3PAR StoreServ, OS Version 3.3.1								√
	EMC ScaleIO 1.32		√	√	√	√	√	√	√
	HPE StoreVirtual VSA 12.6			√	√	√	√	√	√
Deduplicating storage	HPE StoreOnce Catalyst (firmware version: 3.16 or later). Both Ethernet and Fibre Channel (FC) connectivity are supported.				√	√	√	√	√

Storage Targets		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
Cloud storage	Amazon S3	√	√	√	√	√	√	√
	S3 Compatible	√	√	√	√	√	√	√
	OpenStack	√	√	√	√	√	√	√
	Rackspace	√	√	√	√	√	√	√
	Microsoft Azure	√	√	√	√	√	√	√

NOTE: *Even though not officially supported, VM Explorer may work with more Linux versions than listed here.

** VM Explorer requires barcodes on every tape (which means, no support for standalone tape drives, or libraries without labeled media). VM Explorer does not currently work with mixed media partitions. VM Explorer does not support WORM media. VM Explorer does not currently support Cleaning tapes.

Supported granularity

You can perform granular backup and restore operations with VM Explorer using the following software infrastructure:

Supported Granularity		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
Microsoft Exchange Server	MES 2016 CU5				√	√	√	√
	MES 2016 CU4 and earlier	√	√	√	√	√	√	√
	MES 2013	√	√	√	√	√	√	√

Supported Granularity		VM Explorer							
		6.3	6.4	6.5	6.6	6.7	7.0	7.1	
Granular file level restore file systems	NTFS	√	√	√	√	√	√	√	
	FAT32	√	√	√	√	√	√	√	
	LVM	√	√	√	√	√	√	√	
	EXT	2	√	√	√	√	√	√	√
		3	√	√	√	√	√	√	√
		4 (32 bit)	√	√	√	√	√	√	√
		4 (64 bit)	√	√	√	√	√	√	√
XFS		√	√	√	√	√	√		

NOTE: Granular recovery from cloud backups requires the Enterprise Edition of VM Explorer.

Licensing model

The following licensing models apply to VM Explorer:

Requirements		VM Explorer						
		6.3	6.4	6.5	6.6	6.7	7.0	7.1
Licensing	Legacy license	√	√	√	√	√	√	√
	AutoPass		√	√	√	√	√	√

Languages

VM Explorer is available to you with the User Interface translated into the following languages:

Language	VM Explorer						
	6.3	6.4	6.5	6.6	6.7	7.0	7.1
English	√	√	√	√	√	√	√
French	√	√	√	√	√	√	√
German	√	√	√	√	√	√	√

Language	VM Explorer						
	6.3	6.4	6.5	6.6	6.7	7.0	7.1
Italian	√	√	√	√	√	√	√
Spanish	√	√	√	√	√	√	√
Japanese	√	√	√	√	√	√	√
Russian	√	√	√	√	√	√	√
Chinese—simplified	√	√	√	√	√	√	√
Portuguese—Brazilian	√	√	√	√	√	√	√

Browser prerequisites

You need to have one of these browsers installed on your system to download and run VM Explorer:

- Mozilla Firefox
- Google Chrome
- Microsoft Edge
- Opera
- Internet Explorer 11

Operating System and .NET version prerequisites

VM Explorer has been designed to work with the following operating systems:

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008 R2

The required Microsoft .NET Framework version is 4.6.2.

Supported ESXi versions

VM Explorer supports the following versions of ESXi:

- VMware ESXi 7.0
- VMware ESXi 6.7
- VMware ESXi 6.5
- VMware ESXi 6.0
- VMware ESXi 5.5

NOTE: The free edition of ESXi 5.5 is not supported.

Supported Microsoft Hyper-V versions

VM Explorer supports the following Microsoft Hyper-V versions:

- Hyper-V Server 2019
- Hyper-V Server 2016
- Hyper-V Server 2012 R2
- Hyper-V Server 2012
- Hyper-V Server 2008 R2 (SP1)

NOTE: .NET Framework 4.6.2 must also be installed on your Hyper-V host.

Supported tape libraries/autoloaders

VM Explorer supports the following tape libraries/autoloaders:

- HPE StoreEver 1/8 G2 Tape Autoloader
- HPE StoreEver MSL2024
- HPE StoreEver MSL4048
- HPE StoreEver MSL6480
- HPE StoreEver MSL8096
- HPE StoreOnce VTL
- Dell PowerVault 124T

NOTE: VM Explorer requires barcodes on every tape (which means, no support for standalone tape drives, or libraries without labeled media). VM Explorer does not currently work with mixed media partitions. VM Explorer does not support WORM media. VM Explorer does not currently support Cleaning tapes.

Supported storage systems

VM Explorer supports the following virtual storage systems:

- HPE 3PAR StoreServ, OS Version 3.1.3
- HPE 3PAR StoreServ, OS Version 3.3.1
- EMC ScaleIO 1.32
- HPE StoreVirtual VSA 12.6
- HPE StoreOnce Catalyst 3.16

Supported Microsoft Exchange Server releases

VM Explorer supports Microsoft Exchange Server versions 2013 and 2016 for the granular Exchange e-mail item recovery feature.

Send documentation feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Support Matrix (Micro Focus VM Explorer 7.1)

Add your feedback to the email and click **Send**.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to docs.feedback@microfocus.com.

We appreciate your feedback!