



**Hewlett Packard**  
Enterprise

# **HPE Security ArcSight Connectors**

SmartConnector for McAfee Vulnerability  
Manager DB

Configuration Guide

May 15, 2017

## Configuration Guide

### SmartConnector for McAfee Vulnerability Manager DB

May 15, 2017

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## Revision History

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Date	Description
05/15/2017	End of support for versions 6.8, and 7.0 due to end of support by vendor.
11/30/2016	Updated installation procedure for setting preferred IP address mode.
02/15/2016	Removed ODBC support due to Java 8 implementation.
02/14/2014	Updated parameter screen image.
09/30/2013	Updated "Create an ODBC Data Source" section and added troubleshooting information regarding connection failure.
08/15/2013	Updated mapping for Device Custom String 6 in V6/V7 mappings table.
11/15/2012	Added Message mapping to V6/V7 mappings table. Added support for Vulnerability Manager 7.5 and support for IPv6.
05/15/2012	Added new installation procedure.
02/15/2012	Added driver download information for Connector Appliance.
11/15/2011	Added Vulnerability Manager v6/v7 mappings.

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## SmartConnector for McAfee Vulnerability Manager DB

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This guide provides information for installing the SmartConnector for McAfee Vulnerability Manager DB and configuring the device for scan report event collection. Vulnerability Manager version 7.5 is supported.

### Product Overview

McAfee Vulnerability Manager enterprise software provides complete vulnerability protection to the entire organizational infrastructure by providing an end-to-end system to find and fix vulnerabilities before an attacker has time to exploit them.

### Configuration

This section provides instructions for configuring the device to send events to the ArcSight SmartConnector.

### Determine Operational Mode

The SmartConnector for McAfee Vulnerability Manager, as other vulnerability scanners, supports two operational modes:

- 1 Interactive** - This mode is designed to be used by an operator that requires only certain reports to be sent to ArcSight. In this mode, the connector first retrieves a list of the scan reports contained in Vulnerability Manager's database and presents it in a UI window so you can select which scan reports are to be sent to the ArcSight ESM Manager. After selection is complete, click on the **Send** button and all the selected scanner reports are sent to ArcSight. Close (exit) the window when all the desired scans have been sent to ArcSight and the connector will terminate. In this mode, the connector should not be run as a service, only as a stand alone application.
- 2 Automatic** - This mode is designed to automatically import the reports from Vulnerability Manager to the ArcSight ESM Manager whenever a new scan is performed using the Vulnerability Manager application. In this mode, the connector queries the database constantly to check whether new scans have been completed. When the connector detects that a new scan has been successfully completed, it sends the scan report to the ArcSight ESM Manager. The connector can run as a service in this mode because it is designed to run in unattended mode.

In both modes, the SmartConnector for McAfee Vulnerability Manager records the IDs of the reports that have been sent to the ArcSight ESM Manager; therefore, if you use the interactive mode, the list of reports available contains only the reports that are in the database and have not yet been sent to the ArcSight ESM Manager. The same applies for the Automatic mode; only reports that are in the database and have not been sent already are processed.

### Download and Install a JDBC Driver

During the installation process, you will be directed to leave the wizard and copy the JDBC driver file you download to a SmartConnector folder. For information about and to download the MS SQL Server JDBC Driver, see:

<http://msdn.microsoft.com/en-us/sqlserver/aa937724>



Different versions of the JDBC driver are required for different SQL Server database versions; be sure to use the correct driver for your database version. The name of the jar file may be different for some JDBC driver versions.

Install the driver.

For software connectors, copy the jar file appropriate for your SQL Server version from the installation folder for the SQL Server JDBC driver to a temporary location; you will copy this file to `$ARCSIGHT_HOME/current/user/agent/lib`, (where `$ARCSIGHT_HOME` refers to the SmartConnector installation folder, such as `c:\ArcSight\SmartConnectors`) after the core SmartConnector software has been installed at step 3 of Install the SmartConnector. Copy only the jar file associated with the version of the driver to be installed to this location.

## Add a JDBC Driver to the Connector Appliance/ArcSight Management Center

After downloading and extracting the JDBC driver, upload the driver into the repository and apply it to the appropriate container or containers, as described in this section.

- 1 From the Connector Appliance/ArcSight Management Center, select **Setup -> Repositories**.
- 2 Select **JDBC Drivers** from the left pane and click the **JDBC Drivers** tab.
- 3 Click **Upload to Repository**.
- 4 From the **Repository File Creation Wizard**, select **Individual Files**, then click **Next**.
- 5 Retain the default selection and click **Next**.
- 6 Click **Upload** and locate and select the `.jar` file you downloaded in step 3 of SmartConnector Installation.
- 7 Click **Submit** to add the specified file to the repository and click **Next** to continue.
- 8 After adding all files you require, click **Next**.
- 9 In the **Name** field, enter a descriptive name for the zip file (`JDBCdriver`, for example). Click **Next**.
- 10 Click **Done** to complete the process; the newly added file is displayed in the **Name** field under **Add Connector JDBC Driver File**.
- 11 To apply the driver file, select the driver `.zip` file and click the up arrow to invoke the **Upload Container Files** wizard. Click **Next**.
- 12 Select the container or containers into which the driver is to be uploaded; click **Next**.
- 13 Click **Done** to complete the process.
- 14 Add the connector through the Connector Appliance/ArcSight Management Center interface; see the *Connector Appliance/ArcSight Management Center Online Help* for detailed information. Descriptions of parameters to be entered during connector configuration are provided in the "Install the SmartConnector" section of this guide.

## Configure the JDBC Driver and Windows Authentication

This section provides guidance on how to use a JDBC driver with SmartConnectors that connect to Microsoft SQL Servers using Windows Authentication only. As previously described, download the SQL JDBC drivers from Microsoft and install the driver before beginning this procedure.



The JDBC driver does not provide function to supply Windows authentication credentials such as user name and password. In such cases, the applications must use SQL Server Authentication. When installing the connector on a non-Windows platform, configure the Microsoft SQL Server for Mixed Mode Authentication or SQL Server Authentication.

Microsoft Type 4 JDBC drivers (versions 4.0 or later) support integrated authentication. Windows Authentication works only when using one of these drivers. You also will need to add `;integratedSecurity=true` to the JDBC URL entry for the connection to your database.

- 1 Copy the `sqljdbc_auth.dll` file from the JDBC driver download to the `$(ARCSIGHT_HOME)\jre\bin` directory. For example, the JDBC driver download path for SQL JDBC driver version 4.0 for 32-bit environment would be `sqljdbc_4.0\enu\auth\x86\sqljdbc_auth.dll` and, for 64-bit environment, `sqljdbc_4.0\enu\auth\x64\sqljdbc_auth.dll`.



When upgrading a connector, the `$(ARCSIGHT_HOME)\jre\bin` directory is overwritten; therefore, you will need to copy the authentication file to this folder again after update.

- 2 Go to `$(ARCSIGHT_HOME)\current\bin` and double-click `runagentsetup` to continue the SmartConnector installation.
- 3 When entering the connector parameters, in the **JDBC Database URL** field, append `;integratedSecurity=true` to the end of the URL string.

The following is an example; note that the name or instance of the database configured at installation/audit time should be used.

```
jdbc:sqlserver://mysqlserver:1433;DatabaseName=mydatabase;integratedSecurity=true
```

- 4 Complete the remaining connector wizard configuration steps.
- 5 After completing the connector installation, if running on a Windows Server, change the service account to use the Windows account that should login to the database. The Connector will use the account used to start the service, regardless of the account value setting entered in the connector setup process.

## Install the SmartConnector

The following sections provide instructions for installing and configuring your selected SmartConnector.

ArcSight recommends you do not install database connectors on the database server or any mission critical servers as this could cause performance issues.

## Prepare to Install Connector

Before you install any SmartConnectors, make sure that the ArcSight products with which the connectors will communicate have already been installed correctly (such as ArcSight ESM or ArcSight Logger).

For complete product information, read the *Administrator's Guide* as well as the *Installation and Configuration* guide for your ArcSight product before installing a new SmartConnector. If you are adding a connector to the ArcSight Management Center, see the *ArcSight Management Center Administrator's Guide* for instructions, and start the installation procedure at "Set Global Parameters (optional)" or "Select Connector and Add Parameter Information."

Before installing the SmartConnector, be sure the following are available:

- Local access to the machine where the SmartConnector is to be installed
- Administrator passwords

## Install Core Software

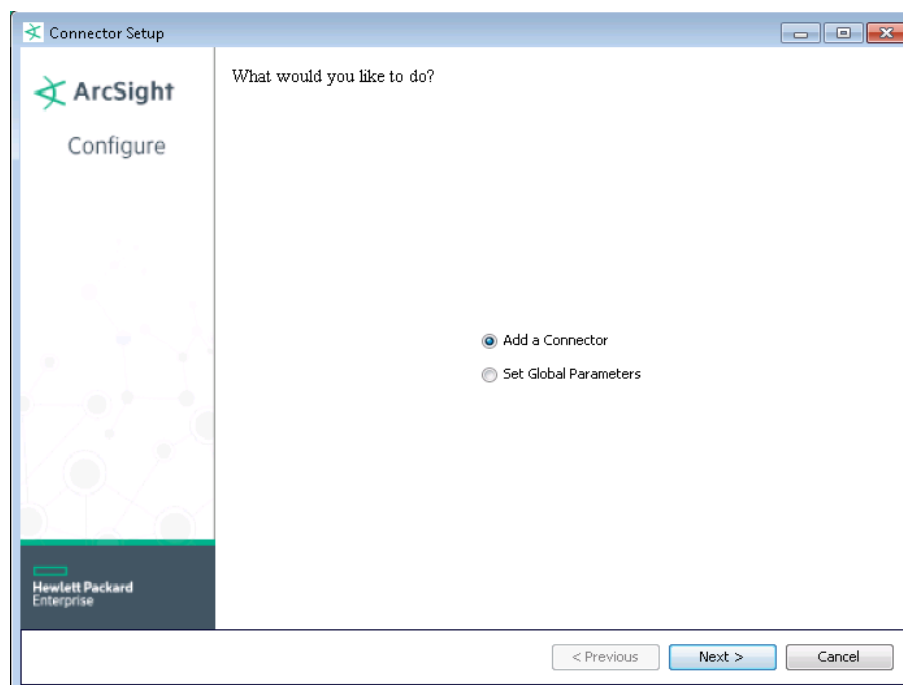
Unless specified otherwise at the beginning of this guide, this SmartConnector can be installed on all ArcSight supported platforms; for the complete list, see the *SmartConnector Product and Platform Support* document, available from the HPE SSO and Protect 724 sites.

- 1 Download the SmartConnector executable for your operating system from the HPE SSO site.
- 2 Start the SmartConnector installation and configuration wizard by running the executable.

Follow the wizard through the following folder selection tasks and installation of the core connector software:

Introduction  
Choose Install Folder  
Choose Shortcut Folder  
Pre-Installation Summary  
Installing...

- 3 When the installation of SmartConnector core component software is finished, the following window is displayed:



## Download SQL Server JDBC Driver

To download a Microsoft SQL Server JDBC driver, click **Cancel** to leave the configuration wizard at this point and copy the jar file you downloaded earlier (see "Download and Install a JDBC Driver") to `$ARCSIGHT_HOME/current/user/agent/lib`.

From `$ARCSIGHT_HOME/current/bin`, double-click `runagentsetup` to return to the SmartConnector Configuration Wizard.

## Set Global Parameters (optional)

If you choose to perform any of the operations shown in the following table, do so before adding your connector. You can set the following parameters:

Global Parameter	Setting
Set FIPS mode	Set to 'Enable' to enable FIPS compliant mode. To enable FIPS Suite B Mode, see the SmartConnector User Guide under "Modifying Connector Parameters" for instructions. Initially, this value is set to 'Disable'.
Set Remote Management	Set to 'Enable' to enable remote management from ArcSight Management Center. When queried by the remote management device, the values you specify here for enabling remote management and the port number will be used. Initially, this value is set to 'Disable'.
Remote management listener port	The remote management device will listen to the port specified in this field. The default port number is 9001.
Preferred IP Version	If both IPv4 and IPv6 IP addresses are available for the local host (the machine on which the connector is installed), you can choose which version is preferred. Otherwise, you will see only one selection. When both values are present, the initial setting is IPv4.



After making your selections, click **Next**. A summary screen is displayed. Review the summary of your selections and click **Next**. Click **Continue** to return to the "Add a Connector" window. Continue the installation procedure with "Select Connector and Add Parameter Information."

## Select Connector and Add Parameter Information

- 1 Select **Add a Connector** and click **Next**. If applicable, you can enable FIPS mode and enable remote management later in the wizard after SmartConnector configuration.
- 2 Select **McAfee Vulnerability Manager DB** and click **Next**.
- 3 Enter the required SmartConnector parameters to configure the SmartConnector, then click **Next**.

Parameter	Description
JDBC/ODBC Driver	Select the 'com.microsoft.sqlserver.jdbc.SQLServerDriver' driver.
Database URL	Enter: 'jdbc:sqlserver://<MS SQL Server Host Name or IP Address>;1433;DatabaseName=<MS SQL Server Database Name>', substituting actual values for <MS SQL Server Host Name or IP Address> and <MS SQL Server Database Name>.
Database User	Enter the login name of the database user with adequate privilege.
Database Password	Enter the password for the Vulnerability Manager database user.
Mode	Choose 'Interactive' or 'Automatic' Mode. See "Determine Operational Mode" in the Configuration section for more information.
Start At ID	This parameter identifies the ID of the report at which the connector will start either showing the list (in Interactive Mode) or processing the reports (Automatic Mode). A value of 0 will cause all the scans to be sent to ArcSight (or displayed in the interactive list). The connector records the scans sent to the ArcSight Manager, so you need only set this value once.

Parameter	Description
Locate Imported Assets under Organization?	Determines whether assets are to be placed under Organization as opposed to the default asset placement of ArcSight.

## Select a Destination

- 1 The next window asks for the destination type; select a destination and click **Next**. For information about the destinations listed, see the *ArcSight SmartConnector User Guide*.
- 2 Enter values for the destination. For the ArcSight Manager destination, the values you enter for **User** and **Password** should be the same ArcSight user name and password you created during the ArcSight Manager installation. Click **Next**.
- 3 Enter a name for the SmartConnector and provide other information identifying the connector's use in your environment. Click **Next**. The connector starts the registration process.
- 4 If you have selected ArcSight Manager as the destination, the certificate import window for the ArcSight Manager is displayed. Select **Import the certificate to the connector from destination** and click **Next**. (If you select **Do not import the certificate to connector from destination**, the connector installation will end.) The certificate is imported and the **Add connector Summary** window is displayed.

## Complete Installation and Configuration

- 1 Review the **Add Connector Summary** and click **Next**. If the summary is incorrect, click **Previous** to make changes.
- 2 The wizard now prompts you to choose whether you want to run the SmartConnector as a stand-alone process or as a service. If you choose to run the connector as a stand-alone process, select **Leave as a standalone application**, click **Next**, and continue with step 5.
- 3 If you chose to run the connector as a service, with **Install as a service** selected, click **Next**. The wizard prompts you to define service parameters. Enter values for **Service Internal Name** and **Service Display Name** and select **Yes** or **No** for **Start the service automatically**. The **Install Service Summary** window is displayed when you click **Next**.
- 4 Click **Next** on the summary window.
- 5 To complete the installation, choose **Exit** and Click **Next**.

For instructions about upgrading the connector or modifying parameters, see the *SmartConnector User Guide*.



When using Windows authentication, after completing the connector installation, if running on a Windows Server, change the service account to use the Windows account that should log in to the database. The connector will use the account used to start the service, regardless of the account value setting entered in the connector setup process.

## Run the SmartConnector

SmartConnectors can be installed and run in stand-alone mode, on Windows platforms as a Windows service, or on UNIX platforms as a UNIX daemon, depending upon the platform supported. On Windows platforms, SmartConnectors also can be run using shortcuts and optional Start menu entries.

If the connector is installed in stand-alone mode, it must be started manually and is not automatically active when a host is restarted. If installed as a service or daemon, the connector runs automatically when the host is restarted. For information about connectors running as services or daemons, see the *ArcSight SmartConnector User Guide*.

To run all SmartConnectors installed in stand-alone mode on a particular host, open a command window, go to `$ARCSIGHT_HOME\current\bin` and run: `arcsight connectors`

To view the SmartConnector log, read the file `$ARCSIGHT_HOME\current\logs\agent.log`; to stop all SmartConnectors, enter `Ctrl+C` in the command window.

## Payload Support

Vulnerability details and extra information can be retrieved from the Vulnerability Manager database by using the on-demand payload feature on the ArcSight Console. Click on any of the vulnerability events sent by the Vulnerability Manager SmartConnector and you will see in the Event Inspector that Payload data is available; click on the **Payload** tab and you can see additional information including: Description and Recommendation. For services events, you will receive: Description and Detail.

You can retrieve, preserve, view, or discard payloads. Because event payloads are relatively large, ArcSight does not store them by default. Instead, you can request payloads from devices for selected events through the Console. If the payload is still held on the device, the ArcSight SmartConnector retrieves it and sends it to the Console.

Payloads are downloaded and stored only on demand; you must configure ESM to log these packets. By default, 256 bytes of payload will be retrieved.

Whether an event has a payload to store is visible in event grids. Unless you specifically request to do so, only the event's "payload ID" (information required to retrieve the payload from the event source) is stored. Payload retention periods are controlled by the configuration of each source device.

## Locate Payload-Bearing Events

The first step in handling event payloads is to be able to locate payload-bearing events among the general flow of events in a grid view. In an ArcSight Console Viewer panel grid view, right-click a column header and choose **Add Column -> Device -> Payload ID**. Look for events showing a Payload ID in that column.

## Retrieve Payloads

In a Viewer panel grid view, double-click an event with an associated payload. In the Event Inspector, click the **Payload** tab, then click **Retrieve Payload**.

## Preserve Payloads

In a grid view, right-click an event with an associated payload, select **Payload**, then **Preserve**. Alternatively, in the Event Inspector, click the **Payload** tab, then **Preserve Payload**.

## Discard Payloads

In a grid view, right-click an event with an associated payload and select **Payload**, then **Discard Preserved**. You also can use the Event Inspector: In a grid view, double-click an event with an associated payload. In the Event Inspector, click the **Payload** tab. Click **Discard Preserved Payload**.

## Save Payloads to Files

In a grid view, double-click an event with an associated payload. In the Event Inspector, click the **Payload** tab. Click **Save Payload**. In the **Save** dialog box, navigate to a directory and enter a name in the **File name** text field. Click **Save**.

## Device Event Mapping to ArcSight Fields

The following section lists the mappings of ArcSight data fields to the device's specific event definitions. See the *ArcSight Console User's Guide* for more information about the ArcSight data fields.

### Vulnerability Manager Mappings

ArcSight ESM Field	Device-Specific Field
Additional data	Banner=Banner
Additional data	NetBiosName=NBName
Agent (Connector) Severity	High = Device Severity 7, 8, 9, 10; Medium = Device Severity 4, 5, 6; Low = Device Severity 0, 1, 2, 3
Category Technique	Vulnerability Category
Destination Address	IPAddress
Destination Host Name	DNSName
Destination Mac Address	MAC
Destination NT Domain	NBWorkGroup
Destination Port	Port
Device Custom IPv6 Address 3	IPAddress
Device Custom Number 1	JobID
Device Custom Number 2	Status
Device Custom String 2	CVE
Device Custom String 3	ConfigurationName
Device Custom String 4	JobName
Device Custom String 5	OSName
Device Custom String 6	TemporalScoreValue
Device Domain	'Network'
Device Product	'FoundScan'
Device Receipt Time	EndTime
Device Severity	Risk
Device Vendor	'McAfee'

ArcSight ESM Field	Device-Specific Field
End Time	EndTime
File Path	OSName
Message	Recommendation
Name	name
Old File Path	_SCAN_JOB_ID
Service	ServiceName
Start Time	StartTime
Transport Protocol	protocol

## Troubleshooting

### "What do I do when the connector can't reconnect to the MS SQL Server database?"

In some cases, connectors using MS SQL Server databases are unable to reconnect to the database after losing and reacquiring network connection. Restarting the connector will resolve this problem.

### "How do I deploy SQL Server Native Client?"

When deploying an application that is dependent on SQL Server Native Client, you will need to redistribute SQL Server Native Client with your application. Unlike Microsoft Data Access Components (MDAC), which is now a component of the operating system, SQL Server Native Client is a component of SQL Server. Therefore, it is important to install SQL Server Native Client in your development environment and redistribute SQL Server Native Client with your application.

The SQL Server Native Client redistributable installation program, named sqlncli.msi, is available on the SQL Server installation media and is available as one of the SQL Server Feature Pack components on the Microsoft Download site. For more information about deploying SQL Server Native Client with your application, see "Deploying Applications with SQL Server Native Client" available from Microsoft.

### "Why does my connection to SQL Server fail/hang?"

Oracle has released Java 6 update 30 (6u30) that behaves differently from JRE 6u29, causing possible database connection problems for SQL Server database connectors using JDBC connection. These connection problems can occur with JRE 1.6.0\_29 (6u29) and later versions.

Microsoft recommends using JRE 6u30 (and above) instead of JRE 6u29. Apply the "SQL Server 2008 R2 Service Pack 1 Cumulative Update 6" patch to the SQL server if you are experiencing connection failures or hangs.

### "Why am I receiving the message 'Login failed for user 'sqluser'. The user is not associated with a trusted SQL Server connection.'"

Only Microsoft JDBC driver v4 or later support integrated authentication. The driver also does not provide function to supply Windows authentication credentials such as user name and password. In such cases, the applications must use SQL Server Authentication. When installing the connector on a non-Windows platform, configure the Microsoft SQL Server for Mixed Mode Authentication or SQL Server Authentication.

**"How can I keep the connector from becoming clogged with events after being shut down for awhile?"**

If the connector is shut down for some time on an active database, a lot of events can accumulate that can clog the connector on restart. The `preservestate` parameter can be used to avoid this situation. This parameter is enabled (true) by default. Setting `preservestate` to disabled (false) in the `agent.properties` file allows the connector to skip the old events and start from real time. The `agent.properties` file is located in the `$ARCSIGHT_HOME\current\user\agent` folder. Restart the connector for your change to take effect.

**"What do I do when I receive "Connector parameters did not pass the verification with error ..." message?"**

You may not have the correct version of jar file. When you download the JDBC driver, the version of the jar file depends on the version of JRE the Connector uses. Versions 7.1.2 and later use JRE 1.7 and require `sqljdbc41.jar`. Prior versions of the connector that run JRE 1.6 require `sqljdbc4.jar`.