

# Release Notes

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ArcSight Management Center 1.0

September 30, 2013



## Release Notes HP ArcSight Management Center 1.0

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The network information used in the examples in this document (including IP addresses and hostnames) is for illustration purposes only.

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### Revision History

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| Date    | Product Version | Description      |
|---------|-----------------|------------------|
| 9/30/13 | 1.0             | Initial release. |

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### HP ArcSight Customer Support

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|                              |   |
|------------------------------|---|
| <b>Phone</b>                 | 1-866-535-3285 (North America)<br>+44 (0)870 141 7487 (EMEA)                  |
| <b>Support Web Site</b>      | <a href="http://support.openview.hp.com">http://support.openview.hp.com</a>   |
| <b>Protect 724 Community</b> | <a href="https://protect724.arcsight.com">https://protect724.arcsight.com</a> |

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# Release Notes HP ArcSight Management Center 1.0

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These release notes provide current information about HP ArcSight Management Center 1.0. This document discusses the following topics:

- [“Introducing HP ArcSight Management Center 1.0” on page 5](#)
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## Introducing HP ArcSight Management Center 1.0

HP ArcSight Management Center version 1.0 provides centralized management for connectors, Connector Appliances, and Loggers with a single panel view of all managed ArcSight products. ArcSight Management Center includes these features:

- **Create Configurations and Push:** Create or import configurations for managed products, and then rapidly push them to products of the same type across your network, ensuring consistent configuration for managed products with one action. Configurations include System Admin settings, Logger settings, Connector Appliance settings, and connector settings.
- **Manage ArcSight Products Remotely and in Bulk:** Perform a variety of remote management tasks on ArcSight products, singly and in bulk, including hardware and Software Connector Appliances, hardware and Software Loggers, containers, and software connectors.



ArcSight Management Center 1.0 includes all the management functionality included in Software Connector Appliance 6.4 Patch 3, with the following exceptions:

- Import/export remote configurations, and remote management AUP link under Repositories.
- Connector Appliance (software and hardware) upgrades.

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- **Add Hosts to Create Multiple Managed Nodes Quickly:** Add a host to ArcSight Management Center to quickly add all the nodes associated with the host in one action. For example, if you add a Connector Appliance host to ArcSight Management Center, all of its containers and managed software connectors are added at the same time.
  - **Monitor:** Monitor the performance of **ArcSight Management Center** with a variety of criteria and over different time intervals.
  - **System Backup and Restore:** Perform automatic backups of your ArcSight Management Center configuration and restore them as needed.

- **Take System Snapshots:** Take a snapshot of your current ArcSight Management Center to produce troubleshooting logs. (Logs of the ArcSight Management Center Agent on a managed host are available from the managed host.)
- **Manage Repositories:** Create and manage repositories to store logs, CA certificates, and other important files, and retrieve these files quickly.

## Technical Requirements

### For ArcSight Management Center

The following outlines the minimum system requirements for ArcSight Management Center.

- **Server:** Red Hat Enterprise Linux 6.4 (64-bit). The build number for the ArcSight Management Center installer is `ArcSight-arcmc-1.0.0.1145.0.bin`.
- **Client (ArcSight Management Center Agent):** Mac OS 10.8, Windows 7, Windows 8, Red Hat Enterprise Linux 6.4. The build number for the ArcSight Management Center Agent installer is `ArcSight-ArcMcAgent-1.0.0.1098.0.bin`.
- **CPU:** 1 or 2 x Intel Xeon Quad Core or equivalent
- **Memory:** 8 GB RAM, 20 GB of disk space
- **Supported Browsers:** Internet Explorer 9, Mozilla Firefox ESR 24, Google Chrome (version current as of 9/30/2013)



Note

FIPS mode is not supported in ArcSight Management Center 1.0.

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### For Managed ArcSight Products

The supported version requirements for ArcSight products managed by ArcSight Management Center are as follows:

- **Software Connectors:** v6.0.3 or later. Applies to software connectors running on Connector Appliance, Logger (L3X00), or separate server.
- **Connector Appliances:** For Software Connector Appliance, product version v6.4 P3. For hardware Connector Appliance, product version v6.4 P3, on models CX200, CX400, or CX500. For both software and hardware form factors, ArcSight Management Center Agent must be installed and running.
- **Loggers:** For Software Logger, product version v5.3 SP1. For hardware Logger Appliance, product version v5.3 SP1, on models LX200, LX400, or LX500. For both software and hardware form factors, ArcSight Management Center Agent must be installed and running.

## Available Documentation

In addition to these release notes, ArcSight Management Center documentation comprises the following:

- The ArcSight Management Center 1.0 Administrator's Guide (available from the HP ArcSight community, [Protect724](#).)
- Online Help, integrated into the product and available from the Help link.

## Open Issues

This release contains the following open issues. Use the workarounds, where available.

| Issue     | Description  |
|-----------|--|
| ARCMC-993 | Logger configuration backups will fail when they include any of the following characters:<br>% = ; " ' < >   |
| ARCMC-987 | Under Node Management > Edit/Update Configuration: if the user selects the storage group configuration type to be updated, the Add Row link is visible. This should not be the case. The link is to add new entries to storage groups, which is not supported in ArcSight Management Center. If the user proceeds with the operation, it will fail and no storage group configuration push will occur.   |
| ARCMC-968 | If you attempt to edit or update a Connector Appliance Backup configuration, but there are no existing schedules on the managed Connector Appliance, the operation will fail. Workaround: Use the Set Configuration wizard to add a new backup schedule to the managed Connector Appliance.  |
| ARCMC-912 | An upgrade to Software Logger from 5.3 SP1 to 5.3 SP1 Hotfix will delete the ArcSight Management Center Agent process. The work around is to install the hotfix first, and then install the ArcSight Management Center Agent.  |
| ARCMC-812 | To prevent a port conflict issue, a Syslog configuration should not be pushed to containers on the same host.  |
| ARCMC-804 | Unlike other pages, on the connector summary page toolbar, only the icons are clickable and not the icon labels.   |
| ARCMC-717 | When uploading an invalid license, ArcSight Management Center will show the error, but no UI mechanism is provided for returning to the previous step. Workaround: To refresh, click any other tab besides System Admin, and then go back to System Admin > License page.  |
| ARCMC-689 | After visiting the "Snapshot" page, the "About" button in the Help menu does not always respond. If you visit the "Backup" or "Restore" pages first, then navigate to "Snapshot", the "About" button will bring up the appropriate About popup information.  |
| ARCMC-679 | When importing a CSV file with multiple containers, the imported container credentials must all be identical, or the host import operation will fail. Workaround: Change all container credentials to match one another.   |
| ARCMC-653 | It is a common practice to use an internal certificate authority to sign all certificates used within an organization. However, ArcSight Management Center does not currently support importing the internal certificate authority's root certificate into its trust store. Therefore, certificates signed by internal certificate authorities will be treated as untrusted. Workaround: Import each individual host certificate when prompted during the 'Add host' workflow. |
| ARCMC-652 | A software connector added as a managed node will be displayed on the Hosts tab as "Software" instead of "Software Connector".   |
| ARCMC-552 | The Filter button does not operate in Internet Explorer 8. To use the Filter button, press F12, and then change the document mode to Internet Explorer 8.  |
| ARCMC-511 | The System Admin SSL Client Authentication Page fails to display unless the user has full administrative privileges.   |
| ARCMC-448 | In some situations the "About" button display will obscure the Help link when hovering over "Help". If you visit the "Home" page, or one of the features under "Administration", it will display properly.   |

| <b>Issue</b> | <b>Description</b>  |
|--------------|---|
| ARCMC-346    | When adding a host with multiple containers, the credentials of all containers on the host must all be identical, or the add host operation will fail. The workaround is to change all container credentials to match one another.  |
| ARCMC-345    | When uninstalling ArcSight Management Center, do not terminate the process prematurely. Let the uninstallation process run to completion.   |
| ARCMC-316    | In some conditions, the arcmcagent service will give a status of Does Not Exist. If this occurs, do not use restart. Instead, stop the service and then start it again.   |
| ARCMC-310    | A host will still be added even if the user selects the wrong host type during the add host process. (The host will not be added if an error message is returned.) In some cases, ArcSight Management Center may be able to automatically detect the correct host type for all child nodes running on a host. |
| ARCMC-304    | In some circumstances, the navigation tree on the left is replaced with the content of the management panel on the right. The workaround is to log out and then log back in.  |
| ARCMC-52     | If pages are loaded in a small browser window, then maximizing the browser does not resize wizard pages correctly. Maximize the window and refresh the view to view a wizard page properly.   |