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# **HPE Security ArcSight ArcSight Data Platform**

Software Version: 2.20

Support Matrix

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# Contents

- ArcSight Data Platform Support Matrix ..... 4
  - Abbreviations Used in this Document ..... 4
- Currently Supported ArcMC Versions ..... 5
- Currently Supported Logger Versions ..... 8
- Currently Supported Event Broker Versions ..... 13
- ArcSight SmartConnectors ..... 17
  - SmartConnector Load Balancer Support Matrix ..... 17
  
- Send Documentation Feedback ..... 19

# ArcSight Data Platform Support Matrix

HPE ArcSight Data Platform (ADP) is a next-generation data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. ADP comprises ArcSight Management Center (ArcMC), ADP Logger, Event Broker, ArcSight SmartConnectors, and SmartConnector Load Balancer.

This document discusses operating system (OS), appliance, browser, and other support details for all ADP products.

## Abbreviations Used in this Document

<b>Abbreviation</b>	<b>Description</b>
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

## Currently Supported ArcMC Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported ArcMC/CHA version.

An asterisk (\*) next to a browser version indicates that the browser version supported is the one current at the date of release.

### Currently Supported ArcMC Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.70	October 2017	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.9, and 660x models running RHEL 7.3.	RHEL 6.9, 7.3 CentOS 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6, 2.61
2.61	July 2017	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.3.	RHEL 6.8, 6.9, 7.3 CentOS 6.8, 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6
2.6	April 2017	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.3.	RHEL 6.8, 7.2, 7.3 CentOS 6.8, 7.2, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5, 2.5.1

**Currently Supported ArcMC Versions, continued**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
2.5 Patch 1	November 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5
2.5	October 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2. 2.2 P1

**Currently Supported ArcMC Versions, continued**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
2.2 Patch 1	June 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2, 2.1
2.2	March 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.1
2.1	September 2015	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.6	Red Hat Enterprise Linux 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome * Safari 7.0 (on OS X 10.9)	2.0, 2.0 P2

## Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (\*) next to a browser version indicates that the browser version supported is the one current at the date of release.

**Caution:** When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.



**Currently Supported Logger Versions**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
6.50 (L8152)	Oct 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9  Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit)  Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Google Chrome *	6.4  6.41  L350X  L750X  L750X-SAN  L7600 series
6.41 (L8132)	July 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9  Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit)  Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Google Chrome *	6.4  L350X  L750X  L750X-SAN  L7600 series

**Currently Supported Logger Versions, continued**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
6.4 (L8117)	April 2017	L7600  L7500/L7505  L7500-SAN/ L7505-SAN  L3500/L3505	Logger  Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8  Software Logger: RHEL 6.8, 7.2, 7.3 (64-bit) CentOS 6.8, 7.2, 7.3 (64-bit)  Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11  Microsoft Edge *  Firefox 41, ESR 38.3.0  Google Chrome *	6.3.1  L350X L750X L750X- SAN L7600 series
6.3.1 (L7874)	November 2016	L7600  L7500/L7505  L7500-SAN/ L7505-SAN  L3500/L3505	Logger  Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8  Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit)  Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11  Microsoft Edge *  Firefox 41, ESR 38.3.0  Google Chrome *	6.3  L350X L750X L750X- SAN L7600 series

**Currently Supported Logger Versions, continued**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
6.3 (L7861)	September 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.8  Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit)  Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.2 6.2 Patch 1 6.2 Patch 1 hot-fix L350X L750X L750X-SAN L7600 series
6.2 Patch 1 (L7648)	June 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.7  Software Logger: RHEL 6.7, 7.2 (64-bit) CentOS 6.7, 7.2 (64-bit)  Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome * Safari 9.0.1 (OS X 10.9)	6.2 L350X L750X L750X-SAN L7600 series

**Currently Supported Logger Versions, continued**

<b>Version</b>	<b>Release Date</b>	<b>Appliance Models</b>	<b>Operating Systems</b>	<b>Supported Browsers</b>	<b>Upgrade Path</b>
6.2 (L7633)	March 2016	L7600  L7500/L7505  L7500-SAN/ L7505-SAN  L3500/L3505 (ArcSight Management Center upgraded this version by replacing the Connector Appliance).	Logger  Appliance: L7600: RHEL 7.1 Lx500: RHEL 6.7  Software Logger: RHEL 6.7, 7.1 (64-bit) CentOS 6.7, 7.1 (64-bit)  Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 11  Microsoft Edge *  Firefox 41, ESR 38.3.0  Google Chrome *  Safari 9.0.1 (OS X 10.9)	6.1 Patch 1  6.1  L350X L750X L750X- SAN

## Currently Supported Event Broker Versions

The following section describes the supported operating systems, browsers, supported ArcSight and non-ArcSight product versions, and upgrade path for each currently supported Event Broker version.

An asterisk (\*) next to a browser version indicates that the browser version supported is the one current at the date of release.

**Currently Supported Event Broker Versions**

<b>Version</b>	<b>Release Date</b>	<b>Operating Systems</b>	<b>ArcSight Product Versions</b>	<b>Non-ArcSight Product Versions</b>	<b>Browser</b>	<b>Upgrade Path</b>
2.10	October 2017	RHEL/CentOS 7.3 (Kernel 3.10.0-514.26.2.el7.x86_64 or later) RHEL/CentOS 7.4	SmartConnector 7.7.0 Logger 6.3, 6.4, 6.41, 6.5 Investigate 1.0, 2.0 ESM 6.11.0 ArcMC 2.6, 2.61, 2.70	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	N/A

**Currently Supported Event Broker Versions , continued**

<b>Version</b>	<b>Release Date</b>	<b>Operating Systems</b>	<b>ArcSight Product Versions</b>	<b>Non-ArcSight Product Versions</b>	<b>Browser</b>	<b>Upgrade Path</b>
2.02	July 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3, 6.4, 6.41 Investigate 1.0 ESM 6.11.0 ArcMC 2.6, 2.61	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.01

**Currently Supported Event Broker Versions , continued**

<b>Version</b>	<b>Release Date</b>	<b>Operating Systems</b>	<b>ArcSight Product Versions</b>	<b>Non-ArcSight Product Versions</b>	<b>Browser</b>	<b>Upgrade Path</b>
2.01	June 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3 or 6.4 Investigate 1.0 ESM 6.11.0 ArcMC 2.6	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	N/A
2.0	April 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.5.0 Logger 6.3 or 6.4 Investigate 1.0 ESM 6.11.0 ArcMC 2.6	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome	N/A
1.0 (155)	September 2016	RHEL 6.7, 6.8, 7.1, 7.2 CentOS 6.7, 6.8, 7.1, 7.2	SmartConnector 7.3.0 Logger 6.3	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox 41, ESR 38.3.0 Google Chrome*	N/A



## ArcSight SmartConnectors

The SmartConnector installation platform support available with the current version of ADP is SmartConnector Release 7.7.0. This support is documented in the following table.

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version. ArcSight will accept support calls and address bugs for installations on the platform. SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.
- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected. ArcSight will accept support calls and address bugs for installations on the platform.

### Currently Supported Connector Versions

Version	Certified Operating Systems	Supported Operating Systems
7.7	<ul style="list-style-type: none"> <li>• CentOS Linux 6.9 and 7.3 64-bit</li> <li>• Microsoft Windows Server 2012 Standard and 2012 R2 64-bit</li> <li>• Microsoft Windows Server 2016 Standard 64-bit</li> <li>• Oracle Solaris 11, 64-bit (x86-64)</li> <li>• Oracle Solaris 11, 64-bit (SPARC)</li> <li>• Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit</li> </ul>	<ul style="list-style-type: none"> <li>• CentOS Linux 6.5, 6.6, 6.7 , 6.8, 7.0, 7.1, and 7.2 64-bit</li> <li>• Microsoft Windows Server 2008 SP1/SP2 32-bit</li> <li>• Microsoft Windows Server 2008 SP1/SP2 64-bit</li> <li>• Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit</li> <li>• Oracle Solaris 10, 64-bit (SPARC)</li> <li>• Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, and 7.2 64-bit</li> <li>• SUSE Linux 11 Enterprise Server 64-bit</li> </ul>

## SmartConnector Load Balancer Support Matrix

The following section describes the software and platform requirements for all releases of HPE SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements	Supported
1.2	<ul style="list-style-type: none"> <li>• CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better)</li> <li>• RAM: 16 GB</li> <li>• Disk: 60 GB</li> <li>• Number of network interfaces: 1 Dedicated Gig Ethernet interface</li> </ul>	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.3 (64-bit only)</li> <li>• CentOS Linux 6.8, 7.2, and 7.3 (64-bit only)</li> </ul>	<ul style="list-style-type: none"> <li>• SmartConnector release 7.1.4.7475 or later</li> <li>• Syslog daemon SmartConnectors</li> <li>• File-based SmartConnectors</li> </ul>	Yes
1.1	<ul style="list-style-type: none"> <li>• CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better)</li> <li>• RAM: 16 GB</li> <li>• Disk: 60 GB</li> <li>• Number of network interfaces: 1 Dedicated Gig Ethernet interface</li> </ul>	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only)</li> <li>• CentOS Linux 6.6 and 7.0 (64-bit only)</li> </ul>	<ul style="list-style-type: none"> <li>• SmartConnector release 7.1.4.7475 or later</li> <li>• Syslog daemon SmartConnectors</li> <li>• File-based SmartConnectors</li> </ul>	Yes
1.0	<ul style="list-style-type: none"> <li>• CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better)</li> <li>• RAM: 16 GB</li> <li>• Disk: 60 GB</li> <li>• Number of network interfaces: 1 Dedicated Gig Ethernet interface</li> </ul>	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only)</li> <li>• CentOS Linux 6.6 and 7.0 (64-bit only)</li> </ul>	<ul style="list-style-type: none"> <li>• SmartConnector release 7.1.3.7445 or later</li> <li>• Syslog daemon SmartConnectors</li> <li>• (beta) File-based SmartConnectors</li> </ul>	Yes

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