



Hewlett Packard
Enterprise

HPE Security ArcSight

ArcSight Data Platform

Software Version: 2.12

Support Matrix

July 20, 2017

Legal Notices

Warranty

The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

The network information used in the examples in this document (including IP addresses and hostnames) is for illustration purposes only.

HPE Security ArcSight products are highly flexible and function as you configure them. The accessibility, integrity, and confidentiality of your data is your responsibility. Implement a comprehensive security strategy and follow good security practices.

This document is confidential.

Restricted Rights Legend

Confidential computer software. Valid license from Hewlett Packard Enterprise required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2017 Hewlett Packard Enterprise Development, LP

Follow this link to see a complete statement of copyrights and acknowledgements:
<https://www.protect724.hpe.com/docs/DOC-13026>

Support

Contact Information

Phone	A list of phone numbers is available on the HPE Security ArcSight Technical Support Page: https://softwaresupport.hpe.com/documents/10180/14684/esp-support-contact-list
Support Web Site	https://softwaresupport.hpe.com
Protect 724 Community	https://www.protect724.hpe.com

Contents

- ArcSight Data Platform Support Matrix 4
 - Abbreviations Used in this Document 4
- Currently Supported ArcMC Versions 5
- Currently Supported Logger Versions 7
- Currently Supported Event Broker Versions 13
- ArcSight SmartConnectors 15
 - SmartConnector Load Balancer Support Matrix 15

- Send Documentation Feedback 17

ArcSight Data Platform Support Matrix

HPE ArcSight Data Platform (ADP) is a next-generation data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. ADP comprises ArcSight Management Center (ArcMC), ADP Logger, Event Broker, ArcSight SmartConnectors, and SmartConnector Load Balancer.

This document discusses operating system (OS), appliance, browser, and other support details for all ADP products.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

Currently Supported ArcMC Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported ArcMC/CHA version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported ArcMC Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.61	July 2017	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.3.	RHEL 6.8, 6.9, 7.3 CentOS 6.8, 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6
2.6	April 2017	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.3.	RHEL 6.8, 7.2, 7.3 CentOS 6.8, 7.2, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5, 2.5.1
2.5 Patch 1	November 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.5	October 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.8, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2, 2.2 P1
2.2 Patch 1	June 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2, 2.1
2.2	March 2016	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.7, and 660x models running RHEL 7.2.	Red Hat Enterprise Linux 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.1
2.1	September 2015	For new and upgraded ArcMC appliance deployments, all models 650x running RHEL 6.6	Red Hat Enterprise Linux 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome * Safari 7.0 (on OS X 10.9)	2.0, 2.0 P2

Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Caution: When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.

Currently Supported Logger Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.41 (L8132)	July 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4 L350X L750X L750X-SAN L7600 series
6.4 (L8117)	April 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8 Software Logger: RHEL 6.8, 7.2, 7.3 (64-bit) CentOS 6.8, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3.1 L350X L750X L750X-SAN L7600 series
6.3.1 (L7874)	November 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.3 (L7861)	September 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.2 6.2 Patch 1 6.2 Patch 1 hot-fix L350X L750X L750X-SAN L7600 series
6.2 Patch 1 (L7648)	June 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.7 Software Logger: RHEL 6.7, 7.2 (64-bit) CentOS 6.7, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome * Safari 9.0.1 (OS X 10.9)	6.2 L350X L750X L750X-SAN L7600 series
6.2 (L7633)	March 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505 (ArcSight Management Center replaces Connector Appliance on upgrade to this version.)	Logger Appliance: L7600: RHEL 7.1 Lx500: RHEL 6.7 Software Logger: RHEL 6.7, 7.1 (64-bit) CentOS 6.7, 7.1 (64-bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome * Safari 9.0.1 (OS X 10.9)	6.1 Patch 1 6.1 L350X L750X L750X-SAN

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.1 Patch 1 (L7504)	December 2015	L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.6 Lx400: RHEL 6.6, RHEL 5.5 (older models only) Software Logger: RHEL 6.6, 7.1 (64- bit) CentOS 6.6, 7.1 (64- bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 10, 11 Firefox 39, ESR 38.1 Google Chrome * Safari 8.x (OS X 10.9)	6.1
6.1 (L7491)	September 2015	L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.6 Lx400: RHEL 6.6, RHEL 5.5 (older models only) Software Logger: RHEL 6.6, 7.1 (64- bit) CentOS 6.6, 7.1 (64- bit) Logger on VMWare: CentOS 7.1 (64-bit)	Internet Explorer 10, 11 Firefox 39, ESR 38.1 Google Chrome * Safari 8.x (OS X 10.9)	6.0 Patch 2 6.0 Patch 1 6.0
6.0 Patch 2 (L7334)	June 2015	7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.2, 6.5 Lx400: RHEL 5.5, 6.1, 6.5 Software Logger: RHEL 6.2, 6.5 (64- bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 Firefox ESR 31 Google Chrome * Safari 7.0 (OS X 10.9)	6.0 Patch 1 6.0 5.5 Patch 2

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.0 Patch 1 (L7307)	November 2014	L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx500: RHEL 6.2, 6.5 Lx400: RHEL 5.5, 6.1, 6.5 Software Logger: RHEL 6.2, 6.5 (64- bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 Firefox ESR 26 Google Chrome * Safari 7.0 (OS X 10.9)	6.0 5.5 Patch 1
6.0 (L7285)	September 2014	L7500-SAN/ L7505-SAN L7500/L7505 L7400, L7400-SAN L3500/L3505 L3400	Logger Appliance: Lx400: RHEL 5.5, 6.1, 6.5 Lx500: RHEL 6.2, 6.5 Software Logger: RHEL 6.2, 6.5 (64- bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 10, 11 Firefox ESR 31 Google Chrome * Safari 7.0 (OS X 10.9)	5.5 Patch 1 5.5

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
5.5 Patch 2 (L7085)	November 2014	L7500, L7500-SAN L7400, L7400-SAN L3500 L3400	Logger Appliance: Various (The operating systems for these Logger Appliance models vary based on the OS of the initial version.) Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 9, 10 Firefox ESR 24	5.5 Patch 1 5.5
5.5 Patch 1 (L7067)	April 2014	L7500, L7500-SAN L7400, L7400-SAN L3500 L3400	Logger Appliance: Various (The operating systems for these Logger Appliance models vary based on the OS of the initial version.) Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 9, 10 Firefox ESR 24	5.5 5.3 SP1
5.5 (L7049)	March 2014	L7500, L7500-SAN L7400, L7400-SAN L3500 L3400	Logger Appliance: Various (The operating systems for these Logger Appliance models vary based on the OS of the initial version.) Software Logger: RHEL 6.2, 6.5 (64-bit) CentOS 5.5, 6.5 (64-bit)	Internet Explorer 9, 10 Firefox ESR 24	5.3 SP1

Currently Supported Event Broker Versions

The following section describes the supported operating systems, browsers, ArcSight and non-ArcSight product versions, and upgrade path for each currently supported Event Broker version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported Event Broker Versions

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.02	July 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3, 6.4, 6.41 Investigate 1.0 ESM 6.11.0 ArcMC 2.6, 2.61	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.01
2.01	June 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3 or 6.4 Investigate 1.0 ESM 6.11.0 ArcMC 2.6	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	N/A
2.0	April 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.5.0 Logger 6.3 or 6.4 Investigate 1.0 ESM 6.11.0 ArcMC 2.6	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome	N/A
1.0 (155)	September 2016	RHEL 6.7, 6.8, 7.1, 7.2 CentOS 6.7, 6.8, 7.1, 7.2	SmartConnector 7.3.0 Logger 6.3	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox 41, ESR 38.3.0 Google Chrome*	N/A

ArcSight SmartConnectors

The SmartConnector installation platform support available with the current version of ADP is SmartConnector Release 7.6.0. This support is documented in the following table.

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version. ArcSight will accept support calls and address bugs for installations on the platform. SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.
- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected. ArcSight will accept support calls and address bugs for installations on the platform.

Currently Supported Connector Versions

Version	Certified Operating Systems	Supported Operating Systems
7.6	<ul style="list-style-type: none"> • CentOS Linux 6.9 and 7.3 64-bit • Microsoft Windows Server 2012 Standard and 2012 R2 64-bit • Microsoft Windows Server 2016 Standard 64-bit • Oracle Solaris 11, 64-bit (x86-64) • Oracle Solaris 11, 64-bit (SPARC) • Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit 	<ul style="list-style-type: none"> • CentOS Linux 6.5, 6.6, 6.7 , 6.8, 7.0, 7.1, and 7.2 64-bit • Microsoft Windows Server 2008 SP1/SP2 32-bit • Microsoft Windows Server 2008 SP1/SP2 64-bit • Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit • Oracle Solaris 10, 64-bit (SPARC) • Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, and 7.2 64-bit • SUSE Linux 11 Enterprise Server 64-bit

SmartConnector Load Balancer Support Matrix

The following section describes the software and platform requirements for all releases of HPE SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements	Supported
1.2	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.8 and 7.2 (64-bit only) • CentOS Linux 6.8 and 7.2 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.1.4.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors 	Yes
1.1	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.1.4.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors 	Yes
1.0	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.1.3.7445 or later • Syslog daemon SmartConnectors • (beta) File-based SmartConnectors 	Yes

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Support Matrix (ArcSight Data Platform 2.12)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to arc-doc@hpe.com.

We appreciate your feedback!