

Micro Focus Security

ArcSight ESM

Software Version: 7.0 Patch 2

ESM Support Matrix

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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ct-p/productdocs

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ArcSight Enterprise Security Management (ESM) Support Matrix

This document describes current platform support for ArcSight Enterprise Security Management (ESM) and its components. The components include:

- ArcSight Manager
- ArcSight Console
- Correlation Optimized Retrieval and Retention Engine (CORRE) (ESM 6.8 or later)
- ArcSight Database (based on Oracle; ESM 5.6)
- ArcSight Command Center (ESM 6.8 and later)
- ArcSight Web (ESM 5.6 and 6.8)

Definitions

This document uses the following terms.

Term	Definition
Supported	The product has been sanity-tested on the indicated platform, and ArcSight will accept support calls, address bugs on the product and the platform it runs on.
CAC	Common Access Card
CentOS	Community Enterprise Operating System
ESR	Extended Support Release (Firefox browser)
FC	Forwarding Connector
FIPS	Federal Information Processing Standard
IE	Internet Explorer
RHEL	Red Hat Enterprise Linux

End of Product Support Notices

Refer to this site for updated information on end-of-life schedules for all ArcSight products, including ESM:

[ArcSight product life cycle information](#)

ESM 7.0 Patch 1

If you are already using ESM 7.0, do not install ESM 7.0 Patch 1. Remain on ESM 7.0

If you are using ESM 6.11.0 , 6.11.0 Patch 1, 6.11.0 Patch 2 or 6.11.0 Patch 3 upgrade directly to ESM 7.0 Patch 1.

GA date	<p>January 25, 2019 (ESM 7.0 P2)</p> <p>August 10, 2018 (ESM 7.0 P1)</p> <p>April 27, 2018 (ESM 7.0)</p>
Latest patch	2
OS for software version	<p>Fresh install GA ESM 7.0:</p> <ul style="list-style-type: none"> • RHEL/CentOS 7.3 • RHEL/CentOS 6.9 <p>7.0 Patch 1:</p> <ul style="list-style-type: none"> • RHEL/CentOS 7.4 • RHEL/CentOS 6.9 <p>7.0 Patch 2:</p> <ul style="list-style-type: none"> • RHEL/CentOS 7.5 • RHEL/CentOS 7.4 • RHEL/CentOS 7.3 • RHEL/CentOS 6.9 <p>Distributed Correlation cluster coherence:</p> <p>All server-side services must</p> <ul style="list-style-type: none"> • Be on the same OS version • In the same timezone • Have the same network preference: IPv6, Dual, or IPv4 <p>Support upgrade from 611, 611P1, 611P2, 6.11P3, 7.0 and 7.0 P1 to 7.0P2:</p> <ul style="list-style-type: none"> • RHEL/CentOS 6.8 to RHEL/CentOS 6.9 • RHEL/CentOS 7.3 to RHEL/CentOS 7.4 with P1 • RHEL/CentOS 7.3 to RHEL/CentOS 7.5 with P2

Upgrade path from	<ul style="list-style-type: none"> • ESM 6.11.0, with or without Patch 1, Patch 2 or Patch 3 • ESM Appliance (B7600 Gen 9): SW upgrade from ESM 6.11, with or without patch 1, patch 2 or patch 3 • ESM Express (B7500 Gen 8): SW Upgrade from ESM 6.11, with or without patch 1 • ESM Express (B7600 Gen 9): SW Upgrade from ESM 6.11, with or without patch 1
Appliance model/OS	<p>Appliance:</p> <ul style="list-style-type: none"> • Gen 9 for fresh install and upgrade • Gen 8 for upgrade <p>OS, G9:</p> <ul style="list-style-type: none"> • Fresh install on RHEL 7.4 • Upgrade to RHEL 7.4 <p>OS, G8:</p> <ul style="list-style-type: none"> • Upgrade to RHEL 6.9
Forwarding Connector	<p>7.9.0.8087.0 (7.0 P1)</p> <p>7.7.0.8046.0 (7.0)</p> <p>The ArcSight Forwarding Connector can be installed on any of the OS platforms supported by the ESM Manager with which it is released.</p>
Browser	<ul style="list-style-type: none"> • Edge on Windows 10, IE 11 • The latest version of Chrome on Windows • Firefox ESR 52.9.0 (64-bit) on Mac OS 10.12 Sierra, RHEL/CentOS, and Windows • Safari 12.x on Mac OS 10.0.2 Sierra
FIPS	<p>140-2</p> <p>Notes:</p> <ul style="list-style-type: none"> • For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode." • See ArcSight Console 7.0 Patch 1, for related information regarding Windows 10.
Suite B	<p>128-bit and 192-bit</p> <p>Note: For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode."</p>
Common access card (CAC)	Yes
90Meter	See "ESM 7.0 Patch 1 Support for 90Meter SCM" on page 10.

ArcSight Console 7.0 Patch 1

Operating System

- RHEL Workstation/ CentOS 6.9 and RHEL Workstation CentOS 7.4, 64-bit (ESM 7.0 P1)
- Windows Server 2016, 64-bit
- Windows Server 2012 R2, 64-bit
- Windows 8.1, 64-bit
- Windows 10, 64-bit

7.0 Patch 2:

RHEL Workstation/ CentOS 6.9 and RHEL Workstation CentOS 7.5, 64-bit

Note: FIPS mode is not supported for Console 7.0 (distributed or compact), if installed in Windows 10.

- macOS Sierra (10.12), 64-bit
FIPS mode is not supported for Mac Console.

ESM 7.0 Patch 1 Support of Other ArcSight Products/Components

For related information, see also the [Solutions Support Matrix](#) for Compliance Insight Packages and other external solutions that work with specific ESM releases.

Distributed (Peer) Searches

- ESM 7.0 Patch 1
- Logger 6.4 and 6.5

The only search that supports IPv6 connectivity and data is among ESM 7.0 Patch 2 and 6.11.0 peers.

Web Services Layer API

- Core Services 1.2
- Manager-Client Services 1.1

Active Directory (Actor) Model Import Connector

Connector version	7.9.0.8085.0 (7.0p1, 7.0p2) 7.7.0.8047.0 (7.0)
OS	<p>7.0:</p> <ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • RHEL 6.9 or 7.3, 64-bit <p>7.0 Patch 1:</p> <p>RHEL 7.4 or CentOS 7.4</p> <p>7.0 Patch 2:</p> <p>RHEL 7.4 or CentOS 7.4</p>

Asset Model Import FlexConnector

Connector version	7.9.0.8086.0 (7.0p1, 7.0p2) 7.7.0.8048.0 (7.0)
OS	<p>7.0:</p> <ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • RHEL 6.9 or 7.3, 64-bit <p>7.0 Patch 1:</p> <p>RHEL 7.4 or CentOS 7.4</p> <p>7.0 Patch 2:</p> <p>RHEL 7.4 or CentOS 7.4</p>

ESM 7.0 High Availability Module

Software	<ul style="list-style-type: none"> • Install on RHEL 7.4 • Upgrade to RHEL 7.5
G9 B7600 appliance	<ul style="list-style-type: none"> • Fresh install: RHEL 7.3 with Spectre/Meltdown patches • Upgrade from ESM 6.11.0, with or without Patch 1 and Patch 2, with Spectre/Meltdown patches <p>7.0 Patch 1:</p> <p>Upgrade to RHEL 7.4 with Spectre/Meltdown patches</p> <p>7.0 Patch 2:</p> <p>Upgrade to RHEL 7.4</p> <p>Upgrade to RHEL 7.5</p>

ArcSight Data Platform Event Broker

ESM version	ArcSight Data Platform Event Broker version
7.0 P2	Supported on EB 2.21

See the latest *ArcSight Data Platform Support Matrix* in the [Micro Focus Community](#).

ArcSight Investigate

ESM version	ArcSight Investigate version	Browsers
7.0 P2	Supported on 2.01	Chrome, IE 11, Edge, and Firefox ESR (latest versions) Chrome and Firefox ESR are recommended.

See the latest *ArcSight Investigate Deployment Guide*.

ESM 7.0 Patch 1 Support for ActivClient

Windows	ActivClient	Browser
Windows 8.1 Enterprise 64-Bit	7.1.0.190_FIXS1711008	<ul style="list-style-type: none"> • Chrome 62.0.3202.94 • IE 11.0.9600 • Firefox 52.5.0 ESR
Windows 10 Enterprise 64-Bit	7.1.0.190_FIXS1711008	<ul style="list-style-type: none"> • Firefox 52.5.0 ESR
Windows 2012 R2 Data Center 64-Bit	7.1.0.190_FIXS1711008	<ul style="list-style-type: none"> • Chrome 62.0.3202.94 • IE 11.0.9600 • Firefox 52.5.0 ESR
Windows Server 2016 64-Bit	7.1.0.190_FIXS1711008	<ul style="list-style-type: none"> • Chrome 62.0.3202.94 • IE 11.0.9600 • Firefox 52.5.0 ESR

ESM 7.0 Patch 1 Support for 90Meter SCM

Windows version	90Meter version	Browser
Windows 8.1, 64-Bit	12.27 S	<ul style="list-style-type: none"> • Chrome 63.0.3239.132, 64-bit • IE 11.0.9600.18861 • Firefox 45.5.1 ESR
Windows 2012 R2, 64-Bit	12.27 S	<ul style="list-style-type: none"> • Chrome 64.0.3282.140 • IE 11.0.9600.18861 • Firefox 45.5.1 ESR
Windows 10, 64-Bit	12.27 S	<ul style="list-style-type: none"> • Chrome 62.0.3202.94, 64-bit • IE 11.0.9600.18861 • Firefox 45.4.0 ESR (Non-FIPS)
Windows 2016, 64-Bit	12.27 S	<ul style="list-style-type: none"> • Chrome 62.0.3202.94 • IE 11.0.9600 • Firefox 52.5.0 ESR

ESM 7.0 Patch 1 Support - Third Party

Hadoop

Hadoop version 2.8 is supported.

ServiceNow® IT Service Management (ITSM)

Jakarta [Rest-API version 2] is supported.

ESM 6.11.0

For related information, see also the [Solutions Support Matrix](#) for Compliance Insight Packages and other external solutions that work with specific ESM releases.

GA date	September 30, 2018
Latest patch	3
Upgrade path from	<ul style="list-style-type: none"> • ESM 6.9.1c, with or without patch 1, 2,3 or 4 software version • ESM Appliance (B7600 Gen 9): SW upgrade from ESM 6.9.1c • ESM Express (B7500 Gen 8): SW Upgrade from ESM 6.9.1c • ESM Express (B7600 Gen 9): SW Upgrade from ESM 6.9.1c
Appliance model/OS	<p>Appliance:</p> <ul style="list-style-type: none"> • Gen 9 for fresh install and upgrade • Gen 8 for upgrade <p>OS, G9:</p> <ul style="list-style-type: none"> • Fresh install on RHEL 7.3 • With Patch 2, upgrade to RHEL 7.4 • With Patch 3, upgrade to RHEL 7.5 <p>OS, G8:</p> <ul style="list-style-type: none"> • Upgrade to RHEL 6.8 • With Patch 1, upgrade to RHEL 6.9

OS for software version	<p>Fresh install:</p> <ul style="list-style-type: none"> • RHEL/CentOS 6.8 • RHEL/CentOS 7.3 <p>6.11.0 Patch 3:</p> <p>RHEL 7.5 or CentOS 7.5</p> <p>6.11.0 Patch 2:</p> <p>RHEL 7.4 or CentOS 7.4</p> <p>6.11.0 Patch 1:</p> <p>RHEL 6.9 or CentOS 6.9</p> <p>Upgrade from 6.9.1:</p> <ul style="list-style-type: none"> • RHEL/CentOS 6.7 to RHEL/CentOS 6.8 • RHEL/CentOS 7.1 to RHEL/CentOS 7.3 <p>Upgrade from 6.9.1 P1, P2, P3 or P4:</p> <ul style="list-style-type: none"> • RHEL/CentOS 6.7 to RHEL/CentOS 6.8 • RHEL/CentOS 7.1,7.2 to RHEL/CentOS 7.3
Forwarding Connector	<p>7.5.0.7986.0</p> <p>The ArcSight Forwarding Connector can be installed on any of the OS platforms supported by the ESM Manager with which it is released.</p>
Browser	<ul style="list-style-type: none"> • Edge on Windows, IE 11 • The latest version of Chrome on Windows • Firefox 52.9.0 (64-bit) ESR on RHEL, CentOS, or Windows • Safari 11.X, on macOS Sierra
FIPS	<p>140-2</p> <p>Note: For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode."</p>
Suite B	<p>128- & 192-bit</p> <p>Note: For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode."</p>
Common access card (CAC)	<p>Yes</p>
90Meter	<p>See "ESM 6.11.0 Support for 90Meter SCM" on page 15.</p>

ArcSight Console 6.11.0

Operating System

- RHEL Workstation/CentOS 7.5; 64-bit; JRE8, 64-bit with P3
- RHEL Workstation/CentOS 7.4; 64-bit; JRE8, 64-bit with P2
- RHEL Workstation/CentOS 6.9, 64-bit; JRE 8, 64-bit with P1
- RHEL Workstation/CentOS 6.8, 64-bit; JRE 8, 64-bit
- RHEL Workstation/ CentOS 7.3, 64-bit; JRE 8, 64-bit
- RHEL Workstation/CentOS 7.4; 64-bit; JRE8, 64-bit with P2
- Windows Server 2012 R2, 64-bit; JRE 8, 32-bit
- Windows 8.1, 64-bit; JRE 8, 32-bit
- Windows 10, 64-bit; JRE 8, 32-bit
- macOS Sierra 10.12, 64-bit; JRE 8 64-bit

JVM

- 32-bit
- 64-bit on Linux

ESM 6.11.0 Support of Other ArcSight Products/Components

Distributed (Peer) Searches

- ESM 6.8c, 6.9.1c, and 6.11.0
- Logger 6.2 Patch 1, 6.3

The only search that supports IPv6 connectivity and data is among ESM 6.11.0 peers.

Web Services Layer API

- Core Services 1.2
- Manager-Client Services 1.1

Active Directory (Actor) Model Import Connector

Connector version	7.5.0.7988.0
OS	<ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • RHEL 6.8 or 7.3, 64-bit

Asset Model Import FlexConnector

Connector version	7.5.0.7987.0
OS	<ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • RHEL 6.8 or 7.3, 64-bit

ESM 6.11.0 High Availability Module

Software	<ul style="list-style-type: none"> • Install on RHEL/CentOS 6.8 • Install on RHEL/CentOS 7.3 • Upgrade from RHEL/CentOS 7.1 to 7.3 • Upgrade to RHEL/CentOS 6.7 to 6.8
G9 B7600 appliance	<ul style="list-style-type: none"> • Fresh install: RHEL 7.3 • Upgrade to RHEL 7.3 (with or without ESM 6.9.1 P1, P2, or P3) <p>6.11.0 Patch 2:</p> <p>RHEL 7.4</p> <p>6.11.0 Patch 3</p> <p>RHEL 7.5</p>

ArcSight Data Platform Event Broker

ESM version	ArcSight Data Platform Event Broker version
6.11.0	Tested on 2.0
6.11.0 P1	Tested on 2.02

See the latest *ArcSight Data Platform Support Matrix* in the [Micro Focus Community](#).

ArcSight Investigate

ESM version	ArcSight Investigate version	Browsers
6.11.0	Tested on 1.0	Chrome, IE 11, Edge, and Firefox (latest versions)
6.11.0 P1	Tested on 1.10	Chrome and Firefox are recommended.

See the latest *ArcSight Investigate Deployment Guide*.

ESM 6.11.0 Support for ActivClient

Windows	ActivClient	Browser
Windows 7 Enterprise SP1 64-Bit	<ul style="list-style-type: none"> 6.2.0.212 Fix S1610019 7.1.0.156 Fix S1609016 	<ul style="list-style-type: none"> Chrome 54.0 Firefox 45.7 ESR IE 11.0.9600
Windows 8.1 Enterprise 64-Bit	<ul style="list-style-type: none"> 6.2.0.212 Fix S1610019 7.1.0.156 Fix S1609016 	<ul style="list-style-type: none"> Chrome 54.0 IE 11.0.9600 Firefox 45.7 ESR
Windows 10 Enterprise 64-Bit	7.1.0.156 Fix S1609016	<ul style="list-style-type: none"> Chrome 54.0 IE 11.0.9600 Firefox 45.7 ESR Microsoft Edge 38.14393
Windows 2012 R2 Enterprise 64-Bit	<ul style="list-style-type: none"> 6.2.0.212 Fix S1610019 7.1.0.156 Fix S1609016 	<ul style="list-style-type: none"> Chrome 54.0 IE 11.0.9600 Firefox 45.7 ESR

ESM 6.11.0 Support for 90Meter SCM

ESM 6.11.0

Windows version	90Meter version	Browser
Windows 7 Enterprise SP1 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> Chrome 54.0 Firefox 45.7 ESR IE 11.0.9600
Windows 8.1 Enterprise 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> Chrome v54.0 Firefox v38.0.1 ESR IE v11.0.9600

ESM 6.11.0, continued

Windows version	90Meter version	Browser
Windows 2012 R2 Enterprise 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> • Chrome 54.0 • Firefox 45.7 ESR • IE 11.0.9600

ESM 6.9.1c

For related information, see also the [Solutions Support Matrix](#) for Compliance Insight Packages and other external solutions that work with specific ESM releases.

GA date	July 15, 2017
Latest patch	4
Upgrade path from	<ul style="list-style-type: none"> • ESM 6.8c, ESM 6.5c SP1 (with latest patch), but not from SuSE Linux • AE 4.0 P1 B7500 + RHEL 6.x • ESM Express: from 6.9.0c
Appliance model/OS	<p>Appliance:</p> <ul style="list-style-type: none"> • Gen 9 for fresh install and upgrade • Gen 8 for upgrade <p>OS:</p> <ul style="list-style-type: none"> • Install on RHEL 7.1 • Upgrade to RHEL 7.2 (with P1) • Upgrade to RHEL 6.8 (with P2) <p>OS, G9:</p> <ul style="list-style-type: none"> • RHEL 7.3 (with P4) <p>OS, G8:</p> <ul style="list-style-type: none"> • RHEL 6.9 (with P4)

OS for software version	<ul style="list-style-type: none"> • P4: RHEL 6.7, 6.8, 6.9, 7.1, 7.2, 7.3 CentOS 6.7, 6.8, 6.9, 7.1, 7.2, 7.3 • P3: RHEL 6.7, 6.8, 7.1, or 7.2 CentOS 6.7, 6.8, 7.1, or 7.2 • P2: RHEL 6.7, 6.8, 7.1, or 7.2 CentOS 6.7, 6.8, 7.1, or 7.2 • P1: RHEL 6.7, 7.1, or 7.2 CentOS 6.7, 7.1, or 7.2 • GA: RHEL 6.7 or 7.1 CentOS 6.7 or 7.1
Forwarding Connector	7.17.7602.0 The ArcSight Forwarding Connector can be installed on any of the OS platforms supported by the ESM Manager with which it is released.
Browser	<ul style="list-style-type: none"> • IE 11 on Windows • Safari 8.x on Mac OSX • Firefox 38 ESR (Linux, Windows, Mac OSX) • The latest version of Chrome on Windows
FIPS	Yes Note: For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode."
Suite B	Yes Note: For FIPS and Suite B also see the <i>ESM Installation Guide</i> section, "Installing ESM in FIPS Mode."
Common access card (CAC)	Yes
90Meter	Yes See " ESM 6.9.1c Support for 90Meter SCM " on page 20.

ArcSight Console 6.9.1c

Operating System

- RHEL Workstation/CentOS 6.8, 64-bit with P2 or later
- RHEL Workstation/CentOS 6.7, 64-bit
- RHEL Workstation/CentOS 7.1, 64-bit
- RHEL Workstation/CentOS 7.2, 64 bit with P1 or later
- Windows Server 2012 R2, 64-bit

- Windows 7 and 8.1, 64-bit
- Mac OS X 10.10, 64-bit (except FIPS)

JVM

- 32-bit
- 64-bit

ESM 6.9.1c Support of Other ArcSight Products/Components

Product/Component	Supported Relationships
ESM Service Layer	API 1.0
ESM Event Data Transfer Tool 1.2	Apache Hadoop 2.7.2

Active Directory (Actor) Model Import Connector

Connector version	7.1.7.7605.0
OS	<ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • RHEL 6.6, 64-bit • RHEL 7.1, 64-bit

Asset Model Import FlexConnector

Connector version	7.1.7.7604.0
OS	Microsoft Windows Server 2008 R2, 64-bit Microsoft Windows Server 2012 R2, 64-bit RHEL 6.6, 64-bit RHEL 7.1, 64-bit

ESM 6.9.1c High Availability Module

Software	RHEL 7.1, CentOS 7.1 (and RHEL and CentOS 6.7 if upgrading) With P1, you can upgrade the OS (and HA) to RHEL or CentOS 7.2 With P2, RHEL/CentOS 6.8 if upgraded from ESM 6.8c With P2, you can upgrade the OS (and HA) to RHEL or CentOS 7.2
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ESM 6.9.1c Support for ActivClient

ESM 6.9.1c Patch 2 and Patch 3

Windows	ActivClient	Browser
Windows 7 Enterprise SP1 64-Bit	<ul style="list-style-type: none"> 6.2.0.212 Fix S1610019 7.1.0.156 Fix S1609016 	<ul style="list-style-type: none"> Chrome 54.0 Firefox 38.5 ESR or 45.4 ESR IE 11.0.9600
Windows 10 Enterprise 64-Bit	7.1.0.156 Fix S1609016	<ul style="list-style-type: none"> Chrome 54.0.2840.71 Firefox 45.4 ESR IE 11.0.14393.0 Microsoft Edge 38.14393

ESM 6.9.1c Patch 1

Windows	ActivClient	Browser
Windows 7 Enterprise SP1 64-Bit	7.02.420 Fix S1503017	<ul style="list-style-type: none"> Chrome 51.0 Firefox 38.0.1 ESR IE 11.0.9600.17631
Windows 8.1 64-Bit	7.02.420 Fix S1503017	<ul style="list-style-type: none"> Chrome 51.0.2704 Firefox 38 ESR IE 11.0.9600.17631
Windows 2012 R2 64-Bit	7.02.401	<ul style="list-style-type: none"> Chrome 51.0.2704 Firefox 38.0.1 ESR IE 11.0.9600.17631

ESM 6.9.1c

Windows	ActivClient	Browser
Windows 7 Enterprise SP1 64-Bit	7.02.420 Fix S1503017	<ul style="list-style-type: none"> Chrome 51.0 Firefox 38.0.1 ESR IE 11.0.9600.17631
Windows 8.1 64-Bit	7.02.420 Fix S1503017	<ul style="list-style-type: none"> Chrome 51.0.2704 Firefox 38 ESR IE 11.0.9600.17631

ESM 6.9.1c, continued

Windows	ActivClient	Browser
Windows 2012 R2 64-Bit	7.02.401	<ul style="list-style-type: none"> • Chrome 51.0.2704 • Firefox 38.0.1 ESR • IE 11.0.9600.17631

ESM 6.9.1c Support for 90Meter SCM

Windows version	90Meter version	Browser
Windows 7 Enterprise SP1 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> • Chrome 42.0.2311.90 • Firefox 38.0.1 ESR • IE 11.0.9600.17631
Windows 8.1 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> • Chrome 45.0.2454.93 m • Firefox 31 ESR & 38 ESR • IE 11.0.9600.17631
Windows 2012 R2 64-Bit	SCM 1.2.27 S	<ul style="list-style-type: none"> • Chrome 42.0.2311.135 • Firefox 38.0.1 ESR • IE 11.0.9600.17631

ESM 6.8c

For related information, see also the [Solutions Support Matrix](#) for Compliance Insight Packages and other external solutions that work with specific ESM releases.

GA date	September 28, 2016
Latest patch	4
Upgrade path from	<ul style="list-style-type: none"> • ESM 6.0c to ESM 6.8c • ESM 6.5c SP1 to ESM 6.8c • Resource migration from ESM 5.x. (see Release Notes for details) • E7400 (upgrade only)
OS	<ul style="list-style-type: none"> • P4: RHEL 6.8 and CentOS 6.8 • P3: RHEL 6.6, 6.7, and CentOS 6.7 • P2: RHEL 6.6 • RHEL 6.4 & 6.5, CentOS 6.5, and SuSE Enterprise Linux 11 SP3, 64 bit

Forwarding Connector	7.0.7.7286.0 The ArcSight Forwarding Connector can be installed on any of the OS platforms supported by the ESM Manager with which it is released.
Browser	<ul style="list-style-type: none"> • IE 11 on Windows • Safari 7.06 on Mac OSX • Firefox 31 ESR (Linux, Windows, Mac OSX) • Chrome (latest) on Windows
FIPS	No
Suite B	No
CAC	Yes

ArcSight Console 6.8c

General availability release date: September 28, 2016

Patch: 4

Operating System

- RHEL or CentOS 6.8 Workstation, 64-bit (starting with P4)
- RHEL 6.7 Workstation, 64-bit (starting with P3)
- RHEL 6.6 Workstation, 64-bit (starting with P2)
- RHEL 6.4 & 6.5 Workstation, 64-bit
- CentOS 6.7, 64-bit (starting with P3)
- CentOS 6.5, 64-bit
- SuSE 11 SP3, 64-bit
- Windows Server 2012 R2, 64-bit
- Windows Server 2012, 64-bit
- Windows 7, 8, 8.1 64-bit
- Mac OS X 10.7, 64-bit (not supported for P1 or later)
- Mac OS X 10.9, 64-bit (supported for P1 or later)

Console on Mac does not support FIPS.

JVM

- 32-bit

ESM 6.8c Support of Other ArcSight Products/Components

ESM Web Services Layer API 1.0	API 1.0
Asset Model Import Connector	Connector version: 7.12.7395.0 OS: <ul style="list-style-type: none"> • Microsoft Windows Server 2008 R2, 64-bit • Microsoft Windows Server 2012 R2, 64-bit • Red Hat Enterprise Linux (RHEL) 6.6, 64-bit • Red Hat Enterprise Linux (RHEL) 7.0, 64-bit
Risk Insight 1.0	RHEL 6.5
Risk Insight 1.2	RHEL 6.5 and RHEL 6.6 for ESM 6.8c P2
ESM Event Data Transfer Tool 1.2	Apache Hadoop 2.7.2
ESM High Availability Module 1.0	<ul style="list-style-type: none"> • P3: RHEL 6.6, 6.7 and CentOS 6.7 • P2: RHEL 6.5, 6.6 and CentOS 6.5 • RHEL 6.5, CentOS 6.5

ESM 6.8c Patch 3 Support for ActivClient

ActivClient is certified on ESM 6.8c Patch 3 only.

Windows	ActivClient	Browser
Windows 7 Enterprise 64-Bit	6.2.0.212 Fix S1610019	<ul style="list-style-type: none"> • Chrome 54.0 • Firefox 38.1ESR • IE 11.0.9600
	7.1.0.156 Fix S1609016	<ul style="list-style-type: none"> • Chrome 54.0 • Firefox 38.5 ESR, 45.4 ESR • IE 11.0.9600
Windows 10 Enterprise 64-Bit	7.1.0.156 Fix S1609016	<ul style="list-style-type: none"> • Chrome 54.0.2840.71 • Firefox 45.4 ESR • IE 11.0.14393.0 • Microsoft Edge 38.14393

ESM 5.6

For related information, see also the [Solutions Support Matrix](#) for Compliance Insight Packages and other external solutions that work with specific ESM releases.

GA date	September 10, 2015
Latest patch	None
Upgrade Path from	ESM 5.5 P2 to ESM 5.6
Appliance Model/OS	None
OS, software version	<ul style="list-style-type: none"> • RHEL 6.6, 7.0, and 7.1 64-bit • Windows Server 2012 R2 64-bit • Windows Server 2008 R2 SP1, 64-bit • SuSE Linux 11 SP3 Ent. Server, 64-bit
Forwarding Connector	7.13.7495.0 The ArcSight Forwarding Connector can be installed on any of the OS platforms supported by the ESM Manager with which it is released.
Browser	<ul style="list-style-type: none"> • IE 9, 10, 11 • Firefox 31.1.6 ESR (linux, Windows, Mac OS X) • Safari 7.0.6 • Chrome (latest)
FIPS	Yes
Suite B	Yes
CAC	Yes

ArcSight Console 5.6

Operating System

- RHEL Workstation 7.1 (not Korean/TC/SC/JP locales)
- RHEL Workstation 6.6
- CentOS 7.1 (not Korean/TC/SC/JP locales)
- CentOS 6.6
- Windows Server 2012 R2

- Windows Client 7 SP1, 64-bit
- Windows Client 8.1, 64-bit
- Mac OSX 10.9, 64-bit (except FIPS)

JVM

- 32-bit

ESM 5.6 Support for Oracle Database

Oracle Database version: Oracle 11.2.0.4

OS/Platform

- RHEL 6.6, 7.0, and 7.1 64-bit
- SuSE Linux 11 SP3 Ent. Server, 64-bit
- Windows Server 2012 R2 64-bit
- Windows Server 2008 R2 SP1, 64-bit

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Feedback on ESM Support Matrix (ESM 7.0 Patch 2)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to arcsight_doc@microfocus.com.

We appreciate your feedback!