

# CSN19: SOC 2.0: Trends, Tips and Tricks



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ArcSight and HP Protect 2011

# Agenda



- .Why SOC2.0
- .Typical SOC architectures
- .Weaknesses of the SOC model
- .Evolution to SOC2.0
- .Typical SOC architectures
- .How to balance SOC2.0
- .ArcSight in the SOC2.0
- .Training analysts
- .Taking a SOC2.0 to maturity
- .Initial results
- .Threats we are detecting
- .Where we go from here

What's really  
going on in  
your network?



# Why SOC 2.0



- .Lets look into what we are up against
- .Scrape the internet for security buzzwords
- .Then dump the results into some word clouds

What's really  
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# Why SOC 2.0



network security

What's really going on in your network?





network security



What's really going on in your network?





network security



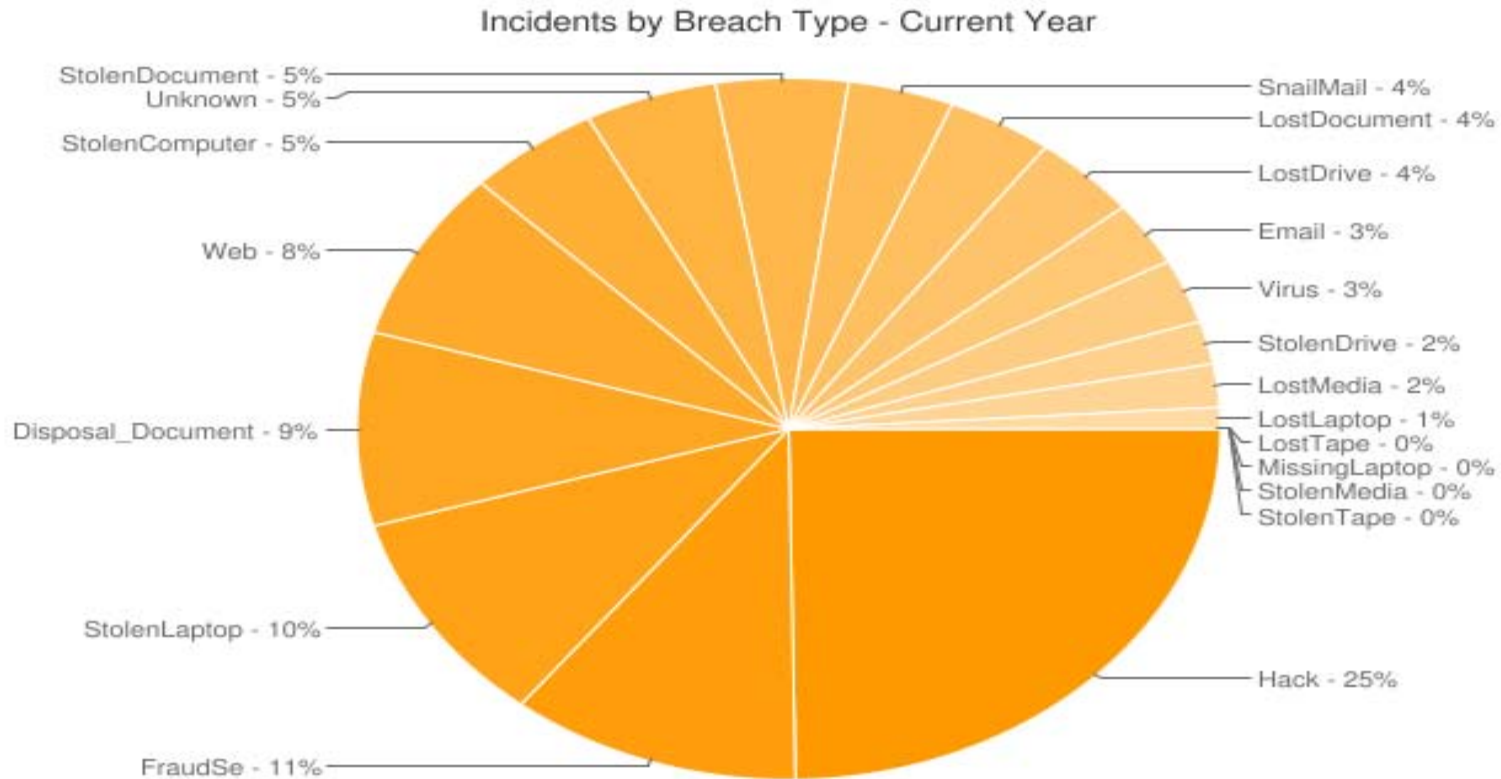
What's really going on in your network?



# Why SOC 2.0



.Threats are evolving incredibly quickly and grow in sophistication



.For the security vendor its like trying to punch a cloud.

.Data source is data loss DB....

What's really going on in your network?



# Why SOC 2.0

- .Lately security companies targeted and breached
- .Confidence in perimeter defence does not fall it plummets....
- .Does the perimeter have a signature for the dreaded....



**WIKIPEDIA**  
The Free Encyclopedia

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## Advanced Persistent Threat

From Wikipedia, the free encyclopedia

**Advanced persistent threat (APT)** usually refers to a group, such as a foreign nation state go specific entity. The term is commonly used to refer to [cyber](#) threats, in particular that of [Internet](#) or attack.<sup>[1]</sup> Other recognised attack vectors include infected media, supply chain compromise, a as an APT as they rarely have the resources to be both advanced and persistent even if they are

The global landscape of APTs from all sources is sometimes referred to in the singular as "the" / <sup>[citation needed]</sup>

The [Stuxnet computer worm](#) could be considered<sup>[who?]</sup> to be the product of an Advanced Persiste

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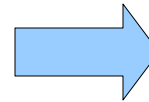
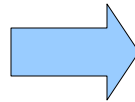




# Why SOC 2.0



- .Previous presentation evolution in malware detection
- .How many data leaks have you detected at your company?
- .What is a data leak anyway?



.Facts are: many breaches go unnoticed

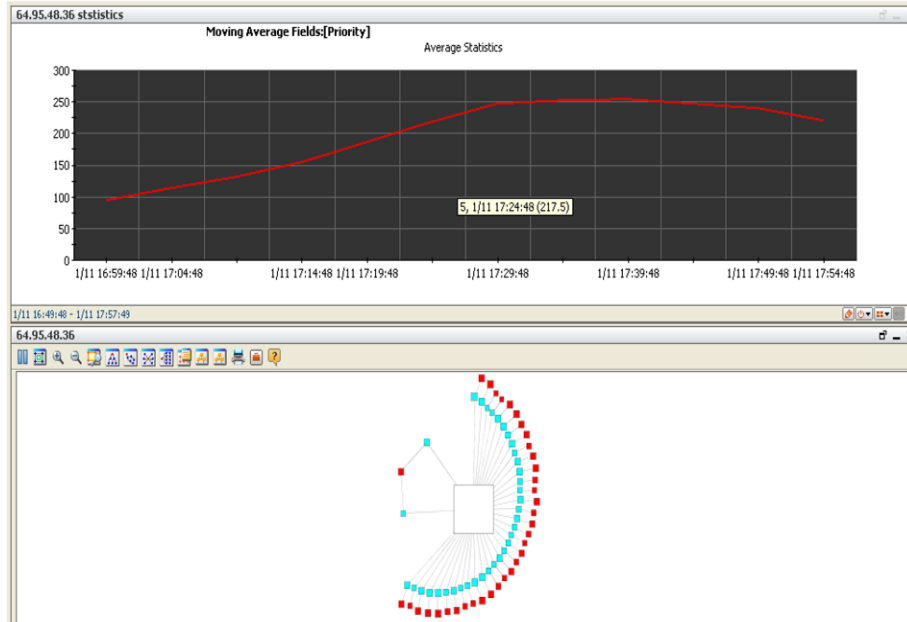
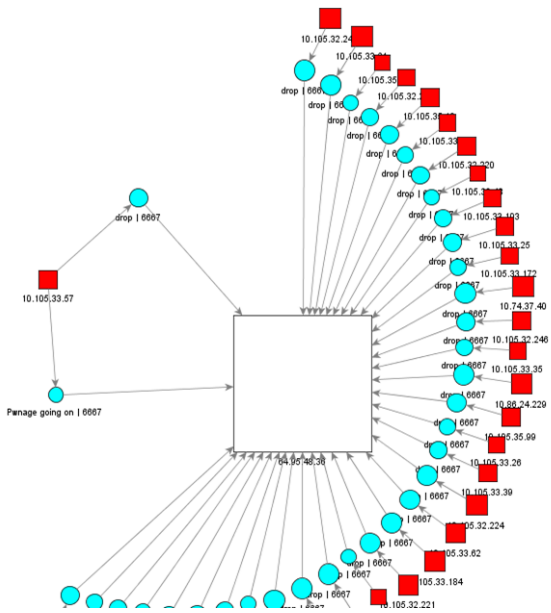
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# Why SOC 2.0



- .SIEMs like ArcSight allow an expansion in tactics
- .Defensive focus can be rapidly re-deployed
- .Having ArcSight makes migrating to SOC 2.0 quicker than you think



What's really going on in your network?



# Typical SOC architectures



- .People sitting in a 'goldfish bowl'
- .Focus on managing devices
- .Functions are quite static
- .Technology segregates SOC
- .Firewall-AV-IDS-SIEM group
- .Inherently reactive
- .Assumes devices prevent infections
- .Output is limited



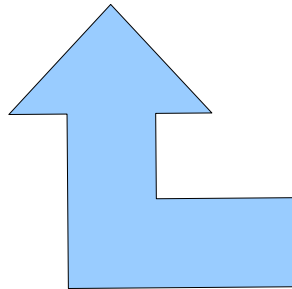
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# Weaknesses of SOC

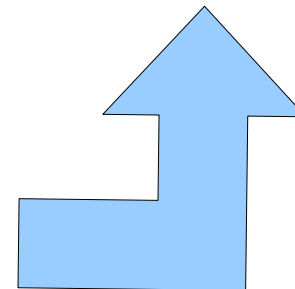


- ❑ Concentrate on perimeter defense
- ❑ Running multiple technologies concurrently
- ❑ Concentrate on maintaining the technologies
- ❑ Intentions are good but focus is poor
- ❑ No feedback



- ❑ Incredible amount of expense
- ❑ Requirements for multiskilled staff
- ❑ Technology is seen as the solution
- ❑ Technology argument- Which is best
- ❑ Complex systems run out of box

- ❑ Maintaining perimeter devices is focus
- ❑ Technology missing incidents
- ❑ Modern systems easily evaded
- ❑ Defense based on what we know
- ❑ No account of what we have yet to see



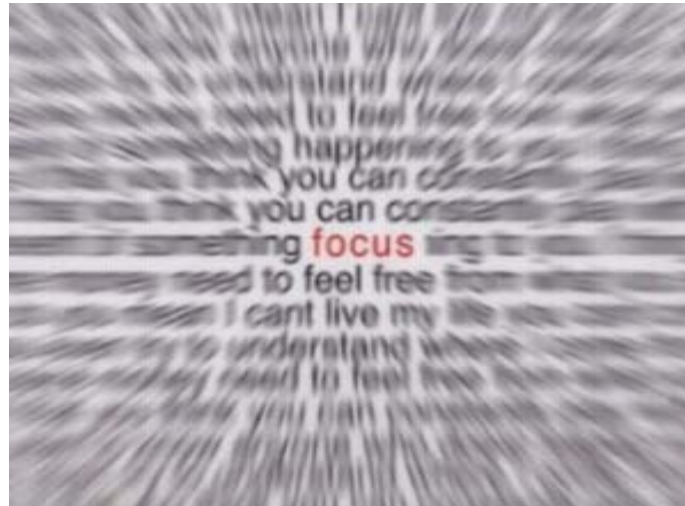
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## Evolution to 2.0



It can be as simple as a little change in...



Lets face it, most ArcSight solutions sold

- Are used for log collection
- Run out of the box
- That's great....
- But what on earth could be in those logs

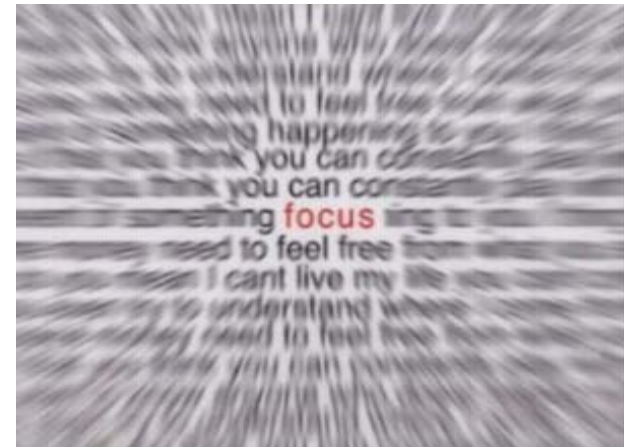
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## Evolution to 2.0



- .It's not about the devices you have; it's about data going through them
- .Incidents balanced and information rich
- .Investigation is proactive
- .Instead of buying in blackists, create your own
- .Intelligence is created for organisations
- .Encourage diverse participation
- .Analysts should spend the bulk of their time on analytics



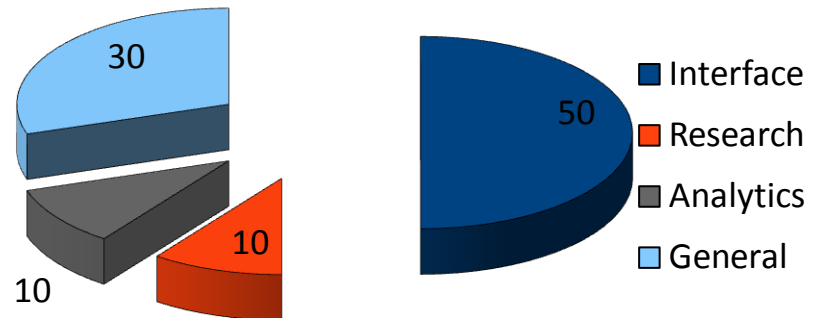
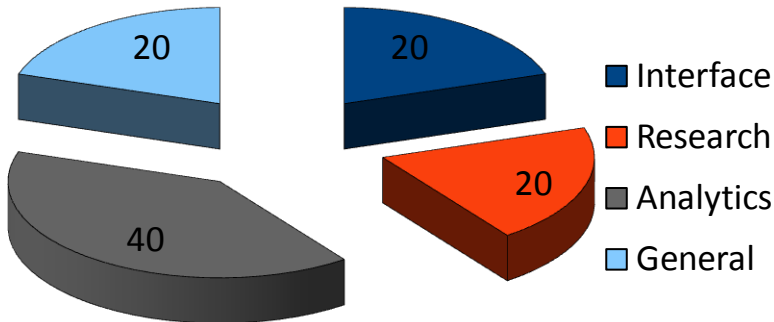
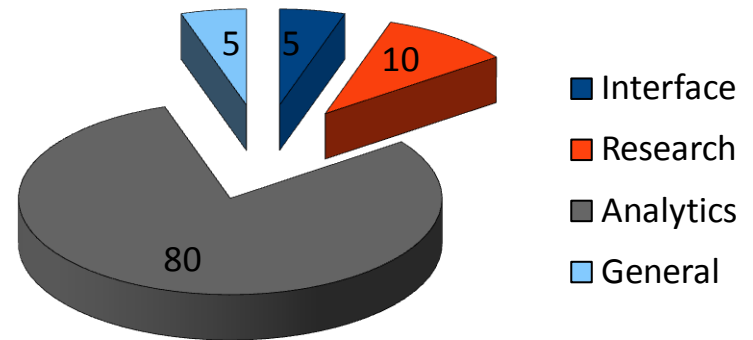
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# Achieve balance in SOC 2.0



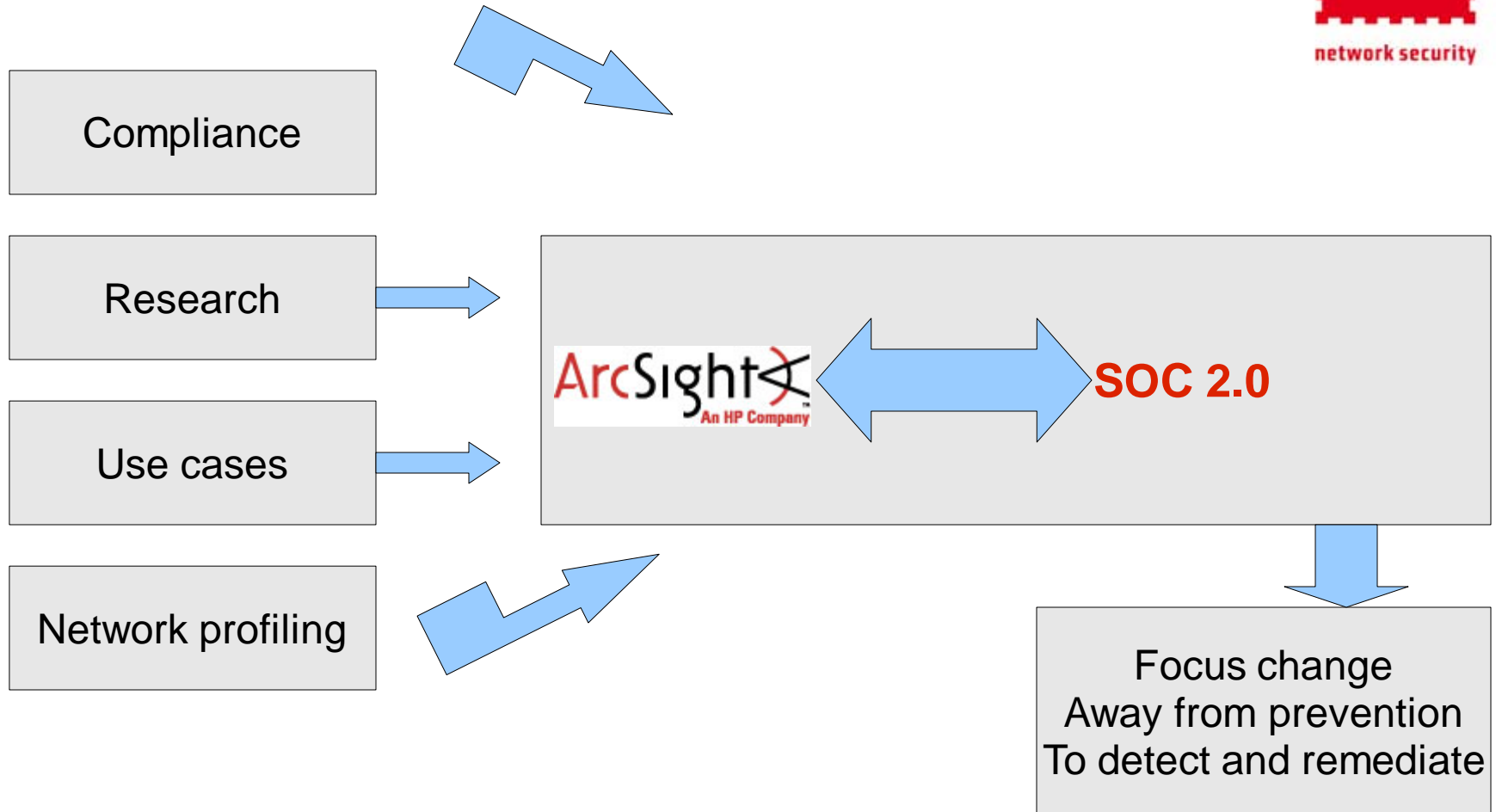
- .Time investment is a challenge
- .SOC must concentrate on analytics
- .However other essential functions
- .Balance is critical
- .Otherwise SOC stagnates



What's really going on in your network?



# ArcSight's role in SOC 2.0



Focus change  
Away from prevention  
To detect and remediate

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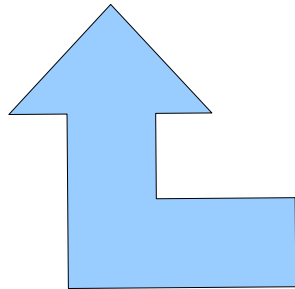




# Training

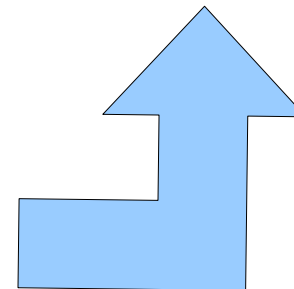


- .Analysts face analytics tests
- .Initial training focuses on security
- .Secondly the art of detection
- .Finally how to use tools like arcsight



- .Carry out partial or total detection
- .Trained to think out of the box
- .Background in use of normal systems
- .Then trained to profile not-so-normal

- .Trained to evolve detection mechanisms
- .Encouraged to question what they see
- .Trained to build watertight cases
- .Trained to defend their work



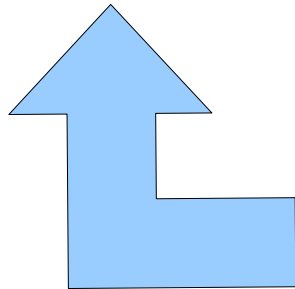
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# Leading SOC 2.0 to Maturity

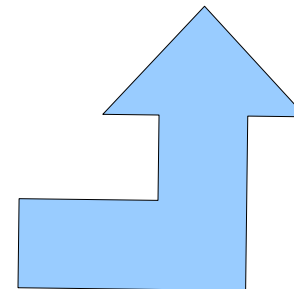


- .No two networks are the same
- .Some networks will have commonalities
- .Most are vastly different
- .Learn the network
- .Separate Arcsight administration



- .Continually invest time and effort
- .SOC2.0 rule base continuously evolves
- .Strong relationships between internal groups
- .Create rules committees
- .Maturity is an ongoing process

- Incorporate internal standards
- Incorporate compliancy
- Identify weaknesses
- Isolate weak links and target for improvement
- Invest in analytics



What's really going on in your network?



## Initial results



- .Tracking cookies
- .The run AV guy
- .Just to check we downloaded a new AV from the internet
- .We could not find the machine in our network
- .Why on earth would we investigate this?
- .It's just a couple of firewall drops and failed auth attempts
- .Way to go you detected a Smartphone – it's a false positive

What's really  
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## Initial results cont....



- .Creating detailed incidents for SOCs
- .MSSP - First ever true positive
- .My first persistent Botnet infection
- .Botnets themselves are getting smaller
- .But.....there are more of them
- .Mobile devices show a sharp increase in participation
- .Building and establishing trust
- .Being honest and defending our work

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## Threats we are detecting



- .Hydra
- .Detected via 'anti pattern' with statistics
- .Initial interest through proxy systems
- .250 infections
- .Detected 1 year ago
- .Confirmed true positive after 3 months of internal investigation
- .250 infections with OVER 30 different binaries
- .So far 30+ infections were mobile devices
- .Some malicious binaries adapted local programs
- .One of them was the Anti virus system itself
- .Still alive

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# Where we go from here



- .Current SOC's are looking through a very small piece of a very big window
- .Many SOC's do not fully understand their own environment/networks
- .Infection should be assumed
- .Many SOC's have no feedback loops in place

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Thank you



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