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# Micro Focus Security ArcSight Logger

Software Version: 7.2

## Support Matrix

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## Support

### Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: <a href="https://softwaresupport.softwaregrp.com/support-contact-information">https://softwaresupport.softwaregrp.com/support-contact-information</a>
Support Web Site	<a href="https://softwaresupport.softwaregrp.com/">https://softwaresupport.softwaregrp.com/</a>
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## Support Matrix

Micro Focus ArcSight Security products are a next-generation of data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. This document discusses operating system (OS), appliance, browser, and other support details for Logger 7.2

## Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

## OS Support Policy

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version. ArcSight will accept support calls and address bugs for installations on the platform.
- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected. ArcSight will accept support calls and address bugs for installations.

## ArcSight Logger

The following section describes operating system (OS), appliance, and browser support for both software and appliance form factors of ArcSight Logger. The type of Logger is indicated where there are differences.

### Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (\*) next to a browser version indicates that the browser version supported is the one current at the date of release.

**Caution:** Upgrade your operating system (OS) during the Logger upgrade. When upgrading through multiple releases, don't skip the OS upgrade. For more information, see Release Notes for the upgrade version.

## Currently Supported Logger Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
7.2 (L8372)	May 2021	L7600 L7700  <b>Important:</b> L350X, L750X, L750X-S models are no longer supported.	Certified on : CentOS/RHEL Linux 7.9  CentOS/RHEL Linux 8.2  Supported on: CentOS/RHEL Linux 7.8 and 7.7  CentOS/RHEL Linux 8.1  <b>Important:</b> OS 6.x versions are no longer supported.	Microsoft Edge *  Firefox ESR 52  Chrome *	6.6.0 (8204)  6.6.1 (8214)  6.7.1 (8253)  7.0.1 (8316)  7.1 (8336)  7.1 (8337)  7.1.1 (8343)  7.1.2 (8354)
7.1.2 (L8354)	March 2021	L350X L750X L750X-S L7600 L7700	Certified on : CentOS/RHEL Linux 6.10 and 7.8  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.7 and 7.6  CentOS/RHEL Linux 8.1	Microsoft Edge *  Firefox ESR 52  Chrome *	7.1 (8336)  7.1 (8337)  7.1.1 (8343)  7.1.1 Hotfix- 26257 (8344)

## Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
7.1.1 (L8343)	November 2020	L350X L750X L750X-S L7600 L7700	Certified on : CentOS/RHEL Linux 6.10 and 7.8  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.7 and 7.6  CentOS/RHEL Linux 8.1	Microsoft Edge *  Firefox ESR 52  Chrome *	7.1 (8336) 7.1 (8337)
7.1 (L8336) (L8337)	July 2020	L350X L750X L750X-S L7600 L7700	Certified on : CentOS/RHEL Linux 6.10 and 7.8  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.7 and 7.6  CentOS/RHEL Linux 8.1	Microsoft Edge *  Firefox ESR 52  Chrome *	7.0 (8280) 7.0.1 (8316) 7.0.1 Hotfix- 24273 (8319)
7.0.1 (L8316)	February 2020	L350X L750X L750X-S L7600 L7700	Certified on : CentOS/RHEL Linux 6.10 and 7.7  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.6 and 7.5	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Chrome *	7.0 (8280)

## Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
7.0 (L8280)	December 2019	L350X L750X L750X-S L7600 L7700	Certified on : CentOS/RHEL Linux 6.10 and 7.7  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.6 and 7.5	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Chrome *	6.70 (8242)  6.7.1 (8253)  6.71 Hotfix -22096 (8257)  6.71 Hotfix-22791 (8262)  6.71 Hotfix-23057 (8264)
6.7.1 (L8253)	April 2019	L350X L750X L750X-S L7600	Certified on : CentOS/RHEL Linux 6.10 and 7.6  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.4 and 7.5	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Chrome *	6.7.0 (8242)

## Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.7.0 (L8242)	January 2019	L350X L750X L750X-S L7600	Certified on: CentOS/RHEL Linux 6.10, and 7.5  Supported on: CentOS/RHEL Linux 6.8 and 6.9  CentOS/RHEL Linux 7.3 and 7.4	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Chrome *	6.6.0 (8204)  6.6.0 Hotfix-20405 (8208)  6.6.1 (8214)
6.6.1 (L8214)	June 2018	L3500/ L3505 L7500/ L7505 L7500-SAN/ L7505-SAN L7600	Certified on : CentOS/RHEL Linux 6.9 and 7.4  Supported on: CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11  Microsoft Edge*  Firefox ESR 52  Google Chrome*	6.6.0 (8204)  6.6.0 Hotfix-20405 (8208)
6.6.0 (L8204)	March 2018	L3500/ L3505 L7500/ L7505 L7500-SAN/ L7505-SAN L7600	Certified on: CentOS/RHEL Linux 6.9 and 7.4  Supported on: CentOS/RHEL Linux 6.7 and 6.8  CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11  Microsoft Edge *  Firefox ESR 52  Google Chrome *	6.5.0 6.5.1 L350X L750X L750X-SAN L7600 series



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