

Use a safe password

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Agenda

- Introduction about passwords and attacks
- What is the difference
- How can a user recognize the difference?
- What the organization usually does (and should not do)
- What is the fitting solution
- DEMO
- Q&A



What is a password?

- Proves that you know some pre-shared secret
- Password – ancient technology invented by armies:
 - You know the word
 - They let you pass
- OTP – One Time Password
- ODP - One Day Password
- Long term password
- Before – one word for a whole unit
- Now – every account has own word



Is it a must to use a safe password?

- Safe? Safe against what?
- Why 4 digits PIN is still OK?
- Why it is not recommended to use the same PIN for all your cards?
- It is all about the maximum number of attempts the attacker can deliver
- 3 attempts per card – OK for 1 card, bit worst for 30 cards (with 30 cards – $30 \times 3 = 90$ attempts for 9.999 combinations)



What is the difference?

- Is it possible to use a so-called brute force attack?
- Is it possible to use a dictionary attack?
- It is possible if the attacker can steal the database
- It is much worse if the attacker can steal it unseen (located outside the protected perimeter)
- It seems that all the user needs to know is what type of system he or she is going to use (and set the password)
- Is the offline attack risk or not in some particular case?



How can a user recognize the difference?



- User has usually no chance to learn what is the risk
- A regular user can recognize:
 - Workstation/notebook
 - Information System owned by own organization
 - Information System owned by different organization
 - E-shop, portal – job related use
 - E-shop, portal, hobby/game site – private use
- Some users can understand what is
 - Authentication
 - SSO



What the organization usually does (and should not do)



- Organizations generate policies or rules or instructions like:
 - The minimum length of a password is 15 chars
 - Each password must contain Capital & lower letters, numbers and ..
 - Password expires in ... (90) days max
 - Do not use password repeatedly. We keep track of you ...
- Keep your passwords in secret storage!
- Most important is good encryption!



What the organization usually does (and should not do)



- Ask yourself and fairly answer **NO**
- IT staff are different human beings than other employees
- Privileged accounts are used by the IT staff only
- Rules are not applied to the IT staff because they „know“
- IT staff member can install and use own personal favourite tool
- Users are idiots because they do not understand IT



What is the fitting solution

- Do not instruct the users to use „safe password“ – provide them with a tool which generates a good password for different cases
- Do not want the users to backup passwords – provide them with a reliable and seamless backup solution
- Keep in mind the shared accounts – almost everything outside enforces you to use “organization account” instead of “personal account” – easy to use sharing is a must
- Password etc are very valuable, sometimes critical – do not go without audit (SIEM for larger orgs)



What is the fitting solution

- Hide all your policies and rules in the tool configuration
- Do not stress users (and yourself) by enforcing them to decide whenever they are going to use a new account
- Password etc are very valuable, sometimes critical – do not go without audit (SIEM for larger orgs)
- Sharing protects you against access loss. Offer smart back door for personal but still accounts owned by the organization



What is the fitting solution

- Let the IT staff live a standard user's life: files, docs, email, messaging, meals, attendance, entrance, remote access, etc
- Privileged account is always much better than privileged access
- Help anybody who is using privileged accounts to use them in a secure and easy to handle way
- Easy to handle doesn't mean convenient. You must unlock 2 locks if your private property door is equipped with 2 locks – insurance companies want to see 2 damaged lock before they pay ...



What is the fitting solution

- Does it make sense to buy some solution for the IT staff only? No. Not at all. Every computer user needs such a solution nowadays.
- The demand is growing every day
- Does it make a difference if your organization is private or public owned? No. Not at all.
- The difference is if your password protects access to personal, strategical, or so data or if it is needed to order a meal



What is the fitting solution

- Have you ever seen an IT staff member using 4 different passwords? For everything?
- Have you ever seen personal accounts with 19 chars long password and admin/root/administrator with 6?
- Have you ever heard somebody saying: You should not see how I handle my passwords because it is a tragedy. But no worries, I do sales, logistic, HR only ...
- If so, you do not have the fitting solution yet



DEMO time!

- Code:
- If enough time
 - run the demo
- Else
 - Goto Q&A

Questions & Answers

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