



Course Data Sheet

OMI01SPA – Operations Manager i 10.1

Course No.: OMI01SPA-101	Category/Sub Category: ITOM / Operations Bridge
For software version(s): 10.1 Software version used in the labs: n/a	Course length: Self-paced
Delivery formats: Online	Delivery type: Digital Learning

Course Description

Participants in this training learn how to use Operations Bridge Manager / Operations Manager i (OMi) software. The course covers the skills needed by operations staff to manage events in a heterogeneous computing environment using OMi. While the focus of the course is on the OMi skills needed by operations staff, others who are interested in an introduction to OMi will also benefit. The course covers specific procedures necessary to own and act on events received by OMi and includes Event Perspectives, Health Perspectives, and Performance Perspectives.

Audience / Job Roles

Users who are new to OMi software.

Course Objectives

Upon successful completion of this course, you should be able to:

- Describe the core features and capabilities of HPE OMi and its role in event management
- Describe OMi's role as a consolidated console and operations bridge
- Use OMi to effectively identify, prioritize, and resolve incidents
- Use OMi performance graphs and OMi tools
- Use OMi to prioritize events based on their impact on business services

Prerequisites / Recommended Skills

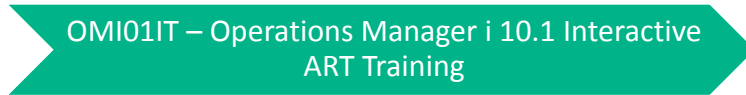
N/A

Learning Path

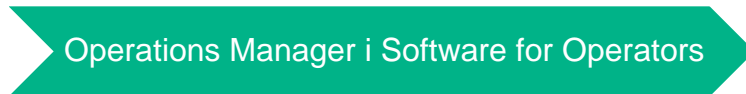
For Administrators:



For Operators:



Or



Certification

N/A

Course Topics

Modules	Objectives
Introduction	<ul style="list-style-type: none"> • Introduction • Objectives • Enterprise Event Management • Event Management Maturity Model • Operations Bridge • Automation of the Monitoring Lifecycle • Discover Infrastructure and Events • Analyze Events • Automated Remediation • Escalating Events • Forwarded Events • Collaborate Across Domains • Notify and Collaborate • OMi Capabilities and Consistency Across Domains • Summary
Operator Workflow	<ul style="list-style-type: none"> • Introduction • Objectives • Operations Operator Workflow • Navigate Events * • The Event Lifecycle * • Select the Highest Priority Event * • Analyze Event Details * • Graphs and Tools * • Close a Resolved Event * • Summary
OMi Performance Dashboards	<ul style="list-style-type: none"> • Introduction • Objectives • Performance Dashboards in the Actions Panel • Accessing Performance Dashboards from Events • Hover Over Data Point • Isolate a Single Metric • Access the Date Range Panel • Select Date Range Using Slider • Select Date Range from List • Custom Date Range • Accessing Performance Dashboards * • Graph Charts • Single Value and Text Charts • Dashboard Configuration • General Settings • Enable Event Overlay • View Event Overlay • Chart Level Options • Export to CSV • Sharing Performance Dashboards • Advanced Features * • Performance Perspective • Creating a New Favorites Dashboard • Add SQL Server Status to Favorites • View the OBA Server Favorite

	<ul style="list-style-type: none"> • Adjust Layout as Needed • Create a Favorites Dashboard * • Summary
OMi Tools	<ul style="list-style-type: none"> • Introduction • Objectives • OMi Tools • Tool Basics • Sample Tool - BBC Util Ping * • Sample Tool - Databases Status * • Analyze a database event using tools * • Sample Tool - OBA Customer Login * • Summary
OMi Health Perspective	<ul style="list-style-type: none"> • Introduction • Objectives • Health Perspective and Event Perspective Views • Health Indicators and Key Performance Indicators • KPI Display • KPI Status Indicators • Health Perspective Highlights • Accessing Details • Accessing Additional Information • KPIs Over Time Report • Change Report • Business Impact Report • Find Visible and Hidden Cis • Path to Root • Problematic Subtree • CI Properties • Errors • Gather Information Using Health Perspectives * • Summary

* Indicates a simulation.